



Electronic Health Library of British Columbia

# YEAR IN REVIEW 2019

Students engaged in conversation at Camosun College Library, Victoria BC. Photo courtesy of institution.



# A MESSAGE FROM THE CHAIR



**JULIE CREASER**  
**MANAGEMENT COMMITTEE CHAIR**  
*Regional Manager, Library Services*  
*Northern Health Authority*

A distinct highlight for the Electronic Health Library of BC (eHLbc) in 2019 was the in-person meeting of our All Member Group in November. Representatives from across the province travelled to Vancouver to discuss issues, brainstorm solutions, and network. It was a chance to connect around our shared values and re-envision the consortium so that it fits our needs today. A key outcome of this meeting was the collaborative decision to change the name of the Steering Committee to the All Member Group, which much more accurately reflects the inclusive nature of our consortium's representation. Members shared many ideas and insights at the meeting that we'll continue to explore in 2020.

EHLbc has made healthy progress on its strategic directions in 2019, as you will read in this report. I'm pleased to share the work we've accomplished over the past year, and I look forward to future successes thanks to our ongoing collaborative efforts.

- Julie Creaser

# HIGHLIGHTS OF 2019

## MAINTAIN CORE SUITE OF RESOURCES

- Developed a one-pager value infographic for inclusion with Core Suite invoices to assist members in communicating with administrators about the value of the Core Suite
- Reviewed all eHLbc licence agreements to mine enhanced permissions data
- Refined licence permissions communications on eHLbc website

## GROW COLLECTION OF BOUTIQUE RESOURCES

- Achieved previously unavailable Dynamed Plus pricing for Health Authorities
- Negotiated Clinical Skills contract for an additional 5 years at stable 2% annual increases
- Hired UBC iSchool co-op students to assist with eHLbc licensing duties and project work

## EMPOWER & SUPPORT EHLBC MEMBERS

- Developed and launched member survey to inform eHLbc Strategic Action planning; analysed results and reported back to eHLbc Management Committee
- Hosted a facilitated, in-person All Member meeting in November to discuss consortium Terms of Reference and cross-sector professional development opportunities
- Implemented and beta-tested eHLbc discussion forum to facilitate informal member discussions on eHLbc topics of interest
- Developed and launched new eHLbc Vital Signs newsletter, available here: [http://ehlbc.ca/sites/default/files/news/2019-12\\_eHLbc\\_Vital\\_Signs\\_0.pdf](http://ehlbc.ca/sites/default/files/news/2019-12_eHLbc_Vital_Signs_0.pdf)

## DEVELOP EHLBC AFFILIATE MEMBERSHIP

- Welcomed new member Columbia Bible College, bringing total membership to 51 organizations
- Responded to queries and facilitated conversations on membership with four professional organizations

## OPTIMIZE PROFESSIONAL DEVELOPMENT

- Held a facilitated session at All Member meeting in November to explore and prioritize areas of interest for member information and knowledge exchange

# VALUE OF COLLABORATION



## BENEFITS TO BRITISH COLUMBIANS

**51**

health, post-secondary, and government sector organizations benefit from centralized negotiation and access to health information

**600k**

learners, educators, researchers, and health care professionals have access to health resources

**5.1m**

people in BC and Yukon benefit from their practitioners having access to high quality health research



## ACCESS TO HEALTH RESOURCES

**+745k**

electronic journals, ebooks, videos, and point-of-care tools available online to members

**24/7**

access to evidence-based research for professionals, researchers, educators, and students

**15**

boutique resources available for members to choose from in addition to the Core Suite



## SAVINGS FOR THE SECTOR

**\$2.7m**

in savings each year on the Core Suite of resources, a collection of health databases available to all members

**20%<sup>+</sup>**

discounts on resources are in the range of 20-100%, thanks to collaborative licensing

**\$5**

for the price of a fancy coffee, students and health practitioners have access to a full year of eHLbc resources

# ALL MEMBER MEETING 2019

Even very successful collaborations benefit from periodically exploring how well things are working and what can be tweaked for improvement. In November 2019, eHLbc members joined one another for an in-person meeting in Vancouver to do just that. Through a facilitated morning session, attendees discussed potential adjustments to the governance structure so that it continues to serve the organization now and in the future. One key change was renaming the Steering Committee the All Member Group. While the group affirmed that much about the governance structure is working very well, additional ideas around the Management Committee and All Member Group meetings will be brought into 2020 for further discussion.

The afternoon kicked off with an update on Strategic Actions accomplished over the previous year, and then attendees moved into a second facilitated session on knowledge sharing. Attendees brainstormed their top 'superpowers' (workplace strengths and acquired knowledge), and areas of focus for future knowledge sharing exchanges. There was strong agreement on topics that eHLbc members are keenly interested in; watch for knowledge building and sharing opportunities to come!



*EHLbc All Member Group Meeting, Vancouver BC.*

## THE YEAR AHEAD

EHLbc activities on the horizon for 2020 include:

- Refreshing the eHLbc Management Committee Terms of Reference
- Updating the eHLbc website with current understanding of governance
- Developing a communications plan that includes technical FAQs and a toolkit of value communication pieces
- Exploring further knowledge sharing opportunities among members

EHLbc regularly reports on its activities via biannual progress reports, available at: <https://ehlbc.ca/about/ehlbc-reports/progress-reports>

# FINANCIALS

Fully funded by members, eHLbc is a self-sustaining organization that operates on a cost-recovery basis.

## EHLBC ADMINISTRATION

	2019/20 Actual
	<b>Revenue</b>
Carryforward	13,136
Full Member Fees	118,604
Affiliate Member Fees	10,046
Miscellaneous Revenue (prepayments, etc.)	8,353
<b>Total</b>	<b>\$150,139</b>
	<b>Expenses</b>
Coordination & Staffing	113,771
All Member Group Meeting	9,232
Administration / Communication / Governance	3,230
Technical Infrastructure	5,839
<b>Total</b>	<b>\$132,073</b>
<b>Revenue - Expenses</b>	<b>\$18,066</b>

## LICENSING PROGRAMME

	2019/20 Actual
	<b>Revenue</b>
Carryforward	92,465
Member Contributions	4,218,948
Affiliate Member Core Cost Contributions	38,460
Miscellaneous Revenue (prepayments, etc.)	79,361
<b>Total</b>	<b>\$4,429,235</b>
	<b>Expenses</b>
Payments to Vendors (Core Suite and Boutique)	4,240,468
<b>Total</b>	<b>\$4,240,468</b>
<b>Revenue - Expenses</b>	<b>\$188,766*</b>

\*19/20 Carryforward (\$188,766) includes Affiliate Member Core Cost Contributions for 2018/19, 2019/20, and the subsidy for 2020/21, plus prepayments of ~\$79K.

# LICENSED RESOURCES

## CORE SUITE OF RESOURCES

Biomedical Reference Collection: Comprehensive Edition  
CINAHL Complete  
EBSCO eBook Subscription Collection -Nursing  
Evidence-Based Medicine Reviews (EBMR)  
Lippincott Williams & Wilkins (LWW) Total Access Collection  
MEDLINE (Ovid)  
MEDLINE with Full Text (EBSCO)  
PscARTICLES  
PscINFO

## BOUTIQUE RESOURCES

AgeLine  
AHFS Consumer Medication Information  
Alexander Street Press Video Online  
Alt HealthWatch  
Clinical Skills (Elsevier)  
Diagnostic and Statistical Manual of Mental Disorders (DSM-5 Library)  
DynaMed/DynaMed Plus  
EBSCO Discovery Service (EDS)  
Health Source: Consumer and Nursing/Academic Editions  
Joanna Briggs Institute Database, Journal, and Tools Package  
Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection  
Nursing Reference Center and Nursing Reference Center Plus  
Primal Pictures  
PsychiatryOnline Core and Premium  
SPORTDiscus Index and Full Text

*The Core Suite is available to all eHLbc Members and consists of 4,000 full-text journals, 550 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews. Members choose boutique resources as budgets and needs dictate.*



Sun flows in through the windows as students study at Capilano University Library, North Vancouver, BC.  
Photo courtesy of institution.

Connecting British Columbia's students and practitioners to trusted health information.

# MEMBERS

## POST-SECONDARY INSTITUTIONS

Alexander College  
BC Institute of Technology  
Boucher Institute of Naturopathic Medicine  
Camosun College  
Capilano University  
Coast Mountain College  
College of New Caledonia  
College of the Rockies  
Columbia Bible College  
Douglas College  
Justice Institute of British Columbia  
Kwantlen Polytechnic University  
Langara College  
Nicola Valley Institute of Technology  
North Island College  
Northern Lights College  
Okanagan College  
Quest University Canada

Royal Roads University  
Selkirk College  
Simon Fraser University  
Thompson Rivers University  
Trinity Western University  
University of British Columbia  
University of Northern British Columbia  
University of the Fraser Valley  
University of Victoria  
Vancouver Community College  
Vancouver Island University  
Yukon College

## HEALTH AUTHORITIES

First Nations Health Authority  
Fraser Health Authority  
Interior Health Authority  
Island Health Authority  
Northern Health Authority  
Providence Health Care

Provincial Health Services Authority  
Vancouver Coastal Health Authority  
Yukon Health & Social Services

## GOVERNMENT AND HEALTH PROFESSION ORGANIZATIONS

BC Association of Kinesiologists  
BC College of Nursing Professionals  
Canadian Association of Occupational Therapists – BC Chapter  
College of Physicians and Surgeons of BC  
Health Employers Association of BC  
Ministry of Children and Family Development  
Ministry of Health  
Nurses and Nurse Practitioners of BC  
Physiotherapy Association of BC  
Registered Massage Therapists' Association of BC  
Speech and Hearing BC  
WorkSafeBC

# ORGANIZATION OVERVIEW



EHLbc is a multi-sector consortium comprised of 51 members. EHLbc provides value through coordinated licensing and services. In total, eHLbc saves the system up to 100% in licensing costs and reaches approximately 600,000 users in British Columbia and the Yukon. eHLbc is hosted at Simon Fraser University (SFU) where the BC Electronic Library Network (BC ELN) serves as Administrative Centre, providing the consortium with essential services, such as project management, negotiation expertise, and technical support.

## GOVERNANCE

EHLbc is guided by the All Member Group, which consists of one representative from each member organization.

A Management Committee, derived from membership of the All Member Group, provides leadership and direction. Fueled by the principle of transparency, major financial decisions must receive initial approval from the Management Committee and final approval from the All Member Group.

## STRATEGIC DIRECTION

EHLbc's strategic planning process is consultative and driven by the grass roots support of member institutions. The Administrative Centre reports on its progress achieving the consortium's strategic goals in semi-annual Administrative Centre Progress Reports and annual Year in Review.



People gather in the Nicola Valley Institute of Technology Library for a fast breaking feast and a healthy relationships workshop as part of the MooseHide Campaign. Photo courtesy of institution.

## MANAGEMENT COMMITTEE

as of December 2019

### Chair

Julie Creaser, Northern Health Authority  
Health Sector

### Vice-Chair

Trish Rosseel, Douglas College  
Post-Secondary Sector

### Post-Secondary Sector Representatives

Mary Anne Guenther, North Island College  
April Haddad, Justice Institute of British Columbia

### Health Sector Representatives

Kenneth McFarlan, Island Health Authority  
Brooke Scott, Fraser Health Authority

### Affiliate Sector Representative

Carol MacFarlane, BC College of Nursing Professionals

## ADMINISTRATIVE CENTRE

Jennifer Bancroft (on leave), Anita Cocchia,  
Korinne Hamakawa, Sunni Nishimura,  
Cristen Polley, Vaughn Postgate