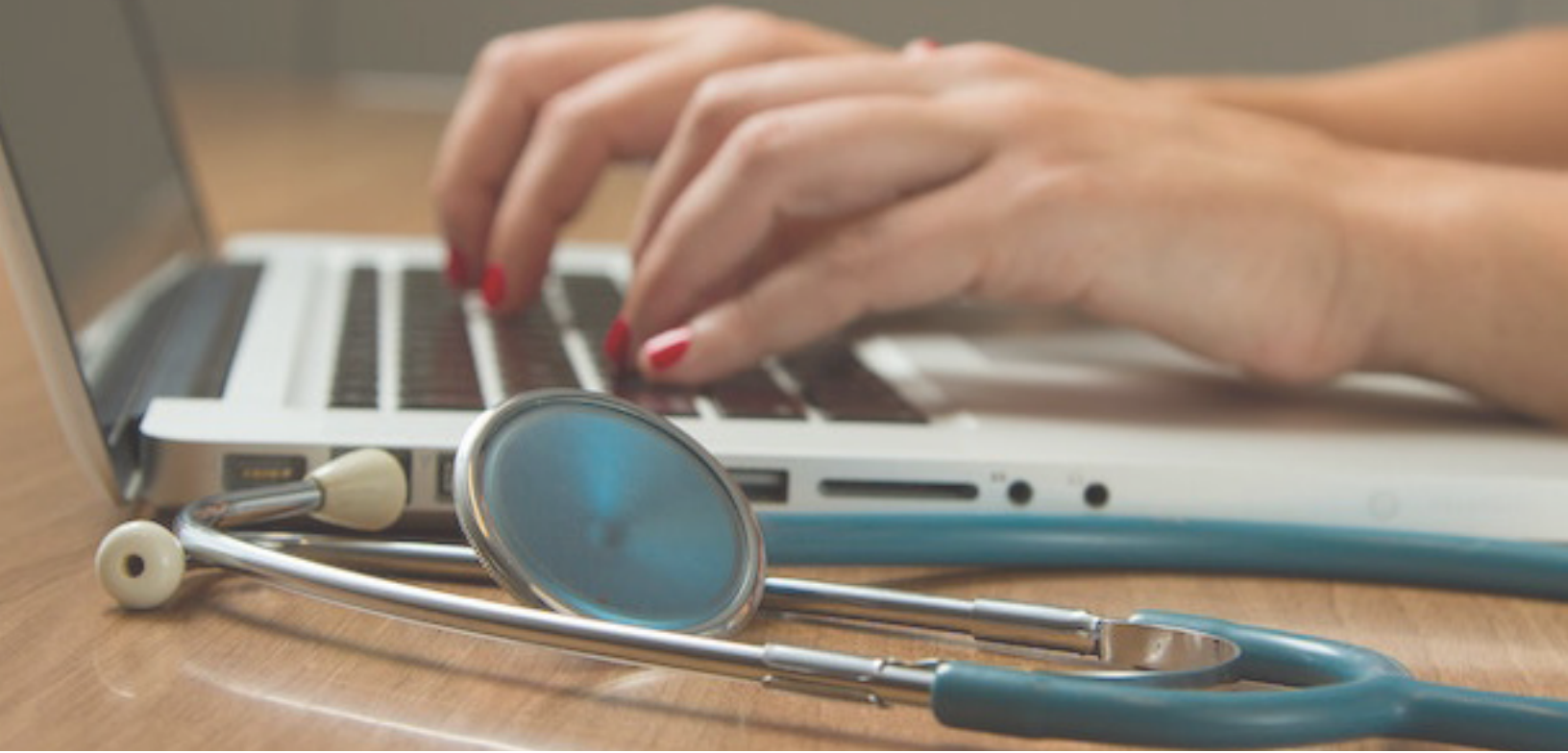


# Year in Review 2022



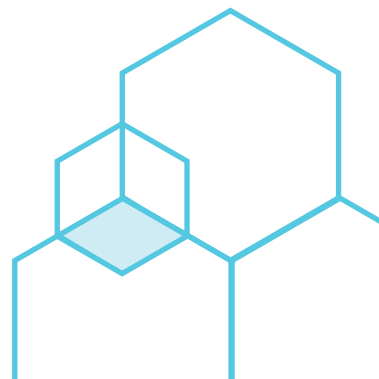
Electronic Health Library of British Columbia

From Students to Professionals: A British Columbia with excellent and equitable access to trusted health information.



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# A Message from the Chair

Access to online health resources that support learning and clinical care is as important as ever. Students, researchers, and health professionals in BC and the Yukon rely on the quality content available through eHLbc, from electronic journal databases to evidence-based medicine reviews. In 2022 eHLbc successfully renewed the Core Suite – a multi-vendor bundle of critical electronic health resources – for another four years. This is an accomplishment worth celebrating: the Core Suite provides end users with access to critical health information, and eHLbc members benefit from substantial discounts and stable pricing over the four-year term.

Further successes for the consortium in 2022 include achieving low inflationary increases on renewals of EBSCO-licensed resources, transitioning to ConsortiaManager, a more robust licensing management tool, and expanding the consortium's learning opportunity series with additional webinars. eHLbc continues to offer significant benefits to member organizations, as evidenced by the achievements outlined in this report. I am proud of the work our consortium has accomplished this year, and it is a pleasure to share this Year in Review for 2022.

**Debbie Schachter**  
eHLbc Management Committee Chair  
Associate Vice-President, Students  
Langara College



"This is an accomplishment worth celebrating: the Core Suite provides end users with critical health information, and eHLbc members benefit from substantial discounts and stable pricing over the four-year term."



# The Value of Participation

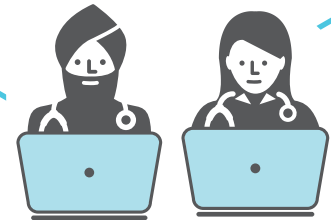
Over  
**745,000**

electronic journals, ebooks, videos, and point-of-care tools are available to members.



**600,000**

students, educators, researchers, and health professionals have access to online health resources thanks to eHLbc.



For just **\$4.95**

students and health professionals have 24/7 access to a *full year* of Core Suite resources (that's the price of one fancy coffee!)

**51**

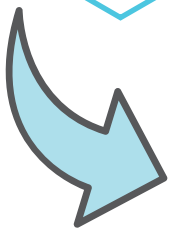
health, post-secondary, and government sector organizations collaboratively leverage their acquisition dollars.



Besides the Core Suite, members can choose from

**14**

opt-in agreements for health resources, with discounts averaging 30%.



The eHLbc consortium negotiates steep discounts on behalf of participating members and saves the group time and money.

Members collectively save

**\$6 million**

on the Core Suite alone thanks to consortial pricing.

"The Core Suite includes the essentials of the products we use as library professionals and forms the backbone of the resources that our clinical staff use to access evidence-based information that supports quality healthcare delivery." Ken McFarlan, Library Services Manager, Island Health Authority

# Licensing Support

eHLbc negotiates licences for critical health resources on behalf of members. By leveraging group numbers, eHLbc achieves steep discounts and extends members' acquisition dollars. Centralized coordination further saves members time and money.

## 2022 Achievements

**Low Increases:** By working in concert with other western consortia, eHLbc negotiated low inflationary increases on renewals of EBSCO-licensed resources. eHLbc members benefit from stable pricing and the collaborative approach results in system-wide equity for organizations in western Canada.

**New Upgrade Options:** At the request of members, eHLbc negotiated the option for member organizations to upgrade EBSCO's MEDLINE Full Text, which is part of the Core Suite, to MEDLINE Complete. CINAHL Ultimate was also added as an upgrade option to CINAHL Complete (available in 2023).

**Updated Infrastructure:** In 2022, eHLbc successfully transitioned its outdated licensing and invoicing infrastructure to ConsortiaManager, a platform designed specifically for managing consortial workflows. Member staff can now explore and manage licence offers, renewals, and billings in one convenient location.

**Student Involvement:** The eHLbc Office trained and supervised two UBC iSchool students on ConsortiaManager and licensing renewals work. eHLbc gained from the additional staff support, and students acquired deeper understanding of consortial licensing.

### SAVINGS

Members get significant discounts on Core Suite and opt-in products. Members also save time on negotiation and administrative tasks.

### ACCESS

Members can provide their users with immediate, 24/7 access to online health resources.

### CONTINUITY

The journey from student to professional is supported by reputable health resources available through eHLbc.



#### January's Tip

#### Product Catalog, Subscriptions, and Renewals

What is the difference between these pages showing subscriptions and offers in ConsortiaManager?



To enhance use of eHLbc's new licensing management software, ConsortiaManager, the Administrative Office sends members a "tip of the month" to highlight and explain features.

# Core Suite of Resources

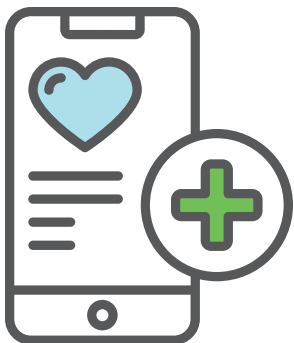
The Core Suite is a multi-year, multi-vendor bundle of reputable health databases and resource collections that all eHLbc member organizations have access to.

## 2022 Achievements

eHLbc successfully renewed the Core Suite for another four-year term (2022-2026), ensuring BC and the Yukon's students, researchers, and health practitioners have uninterrupted access to critical health resources.

Work included:

- Negotiating pricing with vendors and reviewing EBSCO and Ovid licence agreements
- Communicating with member organizations throughout the renewal process with timely email updates and additional tools like:
  - › a series of webpages containing pertinent information
  - › a Question-and-Answer session for members
  - › a "Case for Renewal" document to explain the rationale for licensing the Core Suite to administrators
- Identifying and communicating Affiliate member Core Suite licensing fees for 2022-2026
- Conducting a member survey to elicit feedback on the Core Suite renewal process



### The Core Suite includes:

**800**

electronic books

**5.5k**

full text journals

**740k**

records to evidence-based reviews

**25mil**

bibliographic citations and abstracts

"For our organization, the value of the Core Suite is excellent. It is a very good set of resources for a very good price."

Carol MacFarlane  
Librarian  
BC College of Nurses and Midwives

"We wouldn't be able to offer the wide range of Health databases without belonging to eHLbc, and [the Core Suite is] a crucial resource for our Nursing programs."

Derek Yap  
Manager, Library & Technology Services  
Yukon University



# Developing and Supporting eHLbc Membership

eHLbc has 51 member organizations including hospitals, professional health associations, government ministries, colleges, and universities across BC and the Yukon.

## 2022 Achievements

**New Member:** eHLbc welcomed new affiliate member Work Wellness Institute to the consortium.

**Communications Support:** In addition to providing orientations to new library directors and staff, in 2022 eHLbc also refreshed processes and website documentation for Affiliate Members, and shared consortial updates via the Vital Signs newsletter.

**Action Planning:** The Management Committee approved an action plan to gather stakeholder input and host a facilitated Strategic Framework event for all members in Summer 2023.

# Professional Development

In response to member feedback, eHLbc offered online learning sessions that provide “deep dives” into eHLbc-licensed resources.

## 2022 Achievements

Three learning opportunity sessions were offered to members:

- Using OVID Evidence-Based Medicine Reviews
- Using the EBSCOhost Interface for Core Suite Resources
- Using the PICO Search Model Across the EBSCO Core Suite Resources

“What would we do without eHLbc? It makes all this content affordable for us and available to our students, many of whom will graduate to become our future healthcare workers! Thank you eHLbc for all you do.”

Patsy Scott  
Research and Instructional Librarian  
Camosun College



**Work Wellness Institute**  
**L'institut de bien-être au travail**

eHLbc's newest member, the Work Wellness Institute, has a core vision of turning research into practice, conducting and supporting global research, and mobilizing knowledge that positively impacts workplace health practices.

# eHLbc Management Committee

As of December 2022

<b>Chair</b>	Debbie Schachter, Langara College
<b>Vice-Chair</b>	Chantalle Jack, Provincial Health Services Authority
<b>Post-Secondary Sector Representatives</b>	Brenda Mathenia, College of the Rockies Todd Mundle, Kwantlen Polytechnic University
<b>Health Sector Representatives</b>	Kenneth McFarlan, Island Health Authority Brooke Scott, Fraser Health Authority
<b>Affiliate Sector Representative</b>	Carol MacFarlane, BC College of Nurses and Midwives
<b>eHLbc Administrative Centre</b>	Anita Cocchia, Korinne Hamakawa, Leah Hopton, Sunni Nishimura, Vaughn Postgate, Brandon Weigel

## Administrative Structure

Since 2013, Simon Fraser University (SFU) Library has served as eHLbc’s host, providing administrative, financial, and organizational infrastructure to the consortium. The BC Electronic Library Network (BC ELN), also hosted at SFU Library, is contracted by eHLbc members to act as the eHLbc’s Administrative Centre.

Administrative Centre staff continuously seek to strengthen eHLbc infrastructure and build relationships that will benefit the consortium. In 2022, Administrative Centre staff worked with the SFU Finance department staff to improve structure and sustainability of eHLbc finances within the SFU system. Staff also attended Consortia Canada meetings to discuss topics affecting library consortia across Canada, and participated in Western Consortia meetings to discuss and move forward on cross-consortial collaborations (e.g., negotiating a common inflationary renewal increase for EBSCO licences).

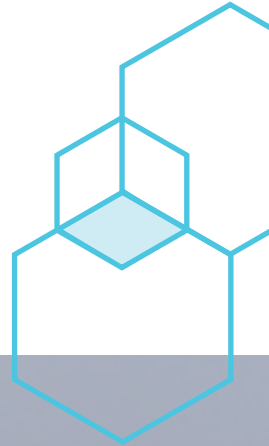


# The Year Ahead

eHLbc activities on the horizon for 2023 include:

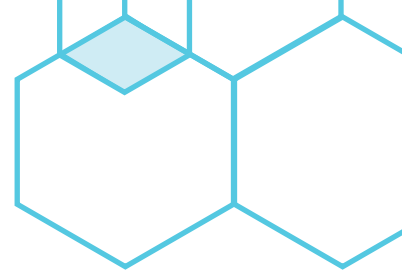
- Engaging in a strategic planning process in order to ensure that the consortium continues to meet the evolving needs of its members.
- Continuing to expand learning opportunities offered through eHLbc.
- Planning for an update and migration of the eHLbc website.
- Creating further efficiencies in licensing infrastructure (ConsortiaManager) with customizations and improvements.

The Administrative Centre reports strategic progress [biannually](#).



## eHLbc's Core Values

Collaborative  
Proactive  
Responsive  
Equitable  
Accountable  
Sustainable



# Financials

Fully funded by members, eHLbc is a self-sustaining organization operating on a cost-recovery basis.

## eHLbc Administration

		2021/22 Actual	2022/23 Projected
REVENUE	Carryforward	26,382	18,074
	Full Member Fees	121,581	121,104
	Affiliate Member Fees	10,094	10,786
	Miscellaneous Revenue (includes prepayments etc.)	5,673	7,300
<b>Total Revenue</b>		<b>163,730</b>	<b>157,264</b>
EXPEND.	Coordination and Staffing	142,538	137,186
	Administration/Communication/Governance	1,378	1,801
	Technology Infrastructure (including ConsortiaManager)	1,740	13,336
<b>Total Expenditure</b>		<b>145,656</b>	<b>152,322</b>
<b>Revenue over Expenditure (Carryforward)</b>		<b>18,074</b>	<b>4,942</b>

## Licensing Programme

		2021/22 Actual	2022/23 Projected
REVENUE	Carryforward	212,900	239,359
	Member Cost Contributions (Core Suite & Opt-in Licences)	4,217,945	4,309,317
	Affiliate Member Contributions (Core Suite)	37,713	34,981
	Miscellaneous Revenue (includes prepayments etc.)	101,112	209,465
<b>Total Revenue</b>		<b>4,569,670</b>	<b>4,793,122</b>
EXP.	Payments to Vendors (Core Suite and Boutique)	4,330,311	4,563,824
<b>Total Expenditure</b>		<b>4,330,311</b>	<b>4,563,824</b>
<b>Revenue over Expenditure (Carryforward)</b>		<b>239,359*</b>	<b>229,299**</b>

\*2021/22 Carryforward (\$239,358) includes Affiliate Member Contributions (Core Suite) for 2018/19, 2019/20, 2020/21, and 2021/22, plus prepayments and credits of \$101,112.

\*\*2022/23 Carryforward (\$229,299) includes targeted funds to cover Core Suite spending gap and special projects, plus prepayments and credits of \$92,866.



# eHLbc Licensed Resources

## Core Suite

APA PsycArticles  
APA PsycInfo  
Biomedical Reference Collection: Comprehensive Edition  
CINAHL Complete  
eBooks Nursing Collection  
Evidence Based Medicine Reviews  
LWW Total Access Collection 2021 with Neurology  
EBSCO Medline with Full Text  
OVID Medline

## Boutique (Opt-In) Agreements



Ageline  
Alexander Street Press Video Online  
American Psychiatric Association Products (DSM-5 Library, Introductory Textbook of Psychiatry, PsychiatryOnline Core, PsychiatryOnline Premium, Psychotherapy Library)  
Clinical Skills (Clinical Skills Core, Pediatric Nursing, Perioperative Nursing, Respiratory Therapy)  
DynaMed  
EBSCO Discovery Service (EDS)  
Full Text Finder (eHLbc House Account)  
Health Source Package & Nursing Reference Center (Health Source Package, Health Source Package and Nursing Reference Center Plus)  
Joanna Briggs Institute (JBI) Database (JBI Complete Package, JBI EBP Database and Journal Package, JBI Research Package)  
Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection  
Ovid Products (Health and Psychosocial Instruments, OVID User Licence, EMBASE)  
Medline Upgrade (MEDLINE Complete)  
Primal Pictures / Anatomy TV  
SPORTDiscus Index / SPORTDiscus with Full Text

The Core Suite is available to all eHLbc Members and consists of 5,500 full-text journals, 800 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews. Members choose boutique (opt-in) resources as budgets and needs dictate.

**eHLbc**  
Electronic Health Library of BC

website: [ehlbc.ca](http://ehlbc.ca)

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