Contents

Message from the Chair  3

eHLbc Members Map  4

Highlights of 2017   5

Focus on Value  6

Spotlight on Northern Health   7

Strategic Directions   8

The Year Ahead   8

Appendix A: Financials   9

Appendix B: Licensed Resources   10

Appendix C: Organizational Overview   11
Connecting BC’s students, researchers, and professionals to trusted health information.

“eHLbc provides users – health professionals, researchers, learners, educators, and government analysts – with the tools they need to discover the best evidence with which to make decisions, succeed in their studies, perform research, and deliver excellent patient care.

I’m delighted to share eHLbc’s membership growth and licensing successes in 2017 and the myriad ways libraries and communities benefit from eHLbc’s multi-sector collaboration.”

Antje Helmuth
Chair, eHLbc Steering Committee
Ministry of Health / Ministry of Children and Family Development

BC Cancer Agency
1. Yukon College
2. Yukon Health and Social Services
3. Coast Mountain College
4. Northern Lights College
5. University of Northern BC
6. Northern Health Authority
7. College of New Caledonia
8. Thompson Rivers University
9. North Island College
10. Quest University Canada
11. Vancouver Island University
12. University of Victoria
13. Camosun College
14. Island Health Authority
15. Ministry of Health
16. Ministry of Children and Family Development
17. Royal Roads University
18. Nicola Valley Institute of Technology
19. Okanagan College
20. Interior Health Authority
21. Selkirk College
22. College of the Rockies
23. Canadian Assoc. of Occupational Therapists - BC Chapter
24. Capilano University
25. First Nations Health Authority

26. Alexander College
27. Vancouver Community College
28. Providence Health Care
29. Provincial Health Services
30. Vancouver Coastal Health Authority
31. College of Physicians and Surgeons of BC
32. Health Employers Assoc. of BC

33. University of British Columbia
34. College of Reg. Nurses of BC
35. Assoc. of Reg. Nurses of BC
36. BC Assoc. of Kinesiologists
37. Physiotherapy Assoc. of BC
38. Speech and Hearing BC
39. Langara College
40. Reg. Massage Therapists’ Assoc. of BC
41. Kwantlen Polytechnic University
42. WorkSafe BC
43. BC Institute of Technology
44. Simon Fraser University
45. Justice Institute of BC
46. Douglas College
47. Boucher Institute of Naturopathic Medicine
48. Fraser Health Authority
49. Trinity Western University
50. University of the Fraser Valley
Highlights of 2017

Renewed Core Suite of Resources

Negotiated the best price for the eHLbc Core Suite, with a total cost of $8.4 million over four years (see Appendix B)
Achieved savings of 20-100% on EBSCO, Ovid/Wolters Kluwer Health, and APA products
Maintained low annual increases of just 4% – well below the typical 10% publisher’s charge for science, technology, engineering, and math (STEM) products

Refreshed Communication Tools

Updated eHLbc website to improve security, functionality, and general look and feel
Utilized eHLbc member feedback, user testing, and sister consortium BC ELN migration to inform website design
Renewed eHLbc logo to reflect consortial values of trustworthiness and equity

Welcomed Newest Member ARNBC

Grew eHLbc’s membership to 50 organizations, an increase of 67% since eHLbc was founded

“We are excited to provide members with access to such a great resource of quality health information.”
Valerie St. John
Executive Director
Association of Registered Nurses of BC

Growing eHLbc means greater access across BC

eHLbc reaches well beyond public sectors. Since eHLbc was launched, three private educational institutions – Alexander College, Boucher Institute of Naturopathic Medicine, and Quest University Canada – have joined the consortium. In addition, the number of professional health associations accessing eHLbc-licensed health resources has increased exponentially. Now private practice health care professionals in a number of fields have access to vital health information.
### Focus on Value

<table>
<thead>
<tr>
<th>50</th>
<th>67%</th>
<th>20-100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>health, post-secondary, and government sector members</td>
<td>increase in membership over eHLbc's 11 years as a consortium</td>
<td>discounts achieved on Core Suite EBSCO, Ovid/Wolters Kluwer, and APA resources</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4,600,000</th>
<th>$5,083,600</th>
<th>24/7</th>
</tr>
</thead>
<tbody>
<tr>
<td>people across British Columbia and Yukon benefit from their practitioners having access to high quality health research</td>
<td>saved each year through central licensing and coordination of the Core Suite</td>
<td>access to evidence-based research for professionals, researchers, educators, and students</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>500,000</th>
<th>$5</th>
<th>4%</th>
</tr>
</thead>
<tbody>
<tr>
<td>learners, faculty, researchers, and health care professionals can access health resources</td>
<td>for the price of a fancy coffee, students and health practitioners have access to a full year of eHLbc resources</td>
<td>low average annual increase for the Core Suite; far lower than the industry average of 10%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4,000</th>
<th>740,000</th>
<th>8,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>full-text journals are available through the Core Suite, and many more through eHLbc boutique licenses</td>
<td>evidence-based reviews provide clinicians with the best evidence to the most commonly-asked questions</td>
<td>videos available in the areas of counseling and therapy, nursing, rehabilitation therapy, and much more</td>
</tr>
</tbody>
</table>
Citizens and health practitioners across BC deserve the most reliable health information possible, whether living in an urban metropolis or a remote northern community. Fortunately, library services provided by Northern Health Authority ensure that practitioners, administrators, educators, and students – be they in Fort St. John, Dawson Creek, or Haida Gwaii – have access to a range of health information resources that support both education and practice.

Membership in eHLbc guarantees Northern Health Library access to core health resources at an affordable cost and with low annual price increases. Research articles, ebooks, and evidence-based reviews are all just a few clicks away thanks to eHLbc. The eHLbc Administrative Centre handles invoicing and license negotiations, freeing up library staff time to provide more face-to-face time with patrons.

“Last year in Northern Health, staff and clinicians conducted almost 25,000 database searches and downloaded over 5,000 full text articles from eHLbc licensed resources, demonstrating the demand for core clinical information to support evidence informed practices.”

Julie Creaser
Regional Manager, Library Services
Northern Health
Strategic Directions

This year eHLbc released its 2017-2022 Strategic Plan: https://ehlbc.ca/about/about-us/strategic-plan. The consortium’s strategic directions over the next five years are:

- Maintain the Core Suite of Resources
- Grow Collection of Boutique Resources
- Empower and Support eHLbc Members
- Develop eHLbc’s Affiliate Membership
- Optimize Professional Development

The Year Ahead

As a mature and stable organization, eHLbc is moving into a period of reflection and creative renewal. In the coming year, we will:

- Articulate, prioritize, and timeline strategic actions for the duration of the 2017-2022 Strategic Plan
- Conduct a Member Services Review to assess the effectiveness of current eHLbc member support, in preparation for 2019 environmental scan, evaluation, and implementation of new tools and approaches
- Refresh eHLbc’s Terms of Reference to better reflect the consortium’s maturity as an organization
- Develop and implement a revised eHLbc Communications Plan
- Publish customized video training tutorials for member support and troubleshooting
## Financials

### eHLbc Administration

Professional and administrative services are fully funded by members.

<table>
<thead>
<tr>
<th>2017/18 Actual</th>
<th>Revenue</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Carryforward</td>
<td>Coordination &amp; Staffing</td>
</tr>
<tr>
<td></td>
<td>Full Member Fees</td>
<td>Web Migration</td>
</tr>
<tr>
<td></td>
<td>Affiliate Member Fees</td>
<td>Administration / Communication / Governance</td>
</tr>
<tr>
<td></td>
<td>Miscellaneous Revenue (prepayments, etc.)</td>
<td>Technical Infrastructure</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>Total</td>
</tr>
<tr>
<td></td>
<td>Revenue</td>
<td>Expenses</td>
</tr>
</tbody>
</table>

### eHLbc Licensing Initiatives

Flow-through finances for licensing activities.

<table>
<thead>
<tr>
<th>2017/18 Actual</th>
<th>Revenue</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Carryforward</td>
<td>Payments to Vendors (Core Suite &amp; Boutique)</td>
</tr>
<tr>
<td></td>
<td>Member Contributions</td>
<td>Total</td>
</tr>
<tr>
<td></td>
<td>Affiliate Member Core Cost Contributions</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Miscellaneous Revenue (prepayments, USD forward purchasing, etc.)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>Total</td>
</tr>
<tr>
<td></td>
<td>Revenue</td>
<td>Expenses</td>
</tr>
</tbody>
</table>

* Negative carryforward is the result of one late payment. When anticipated payment is received, carryforward will be ~175K. This carryforward is used for core suite subsidies over the following three years.
Licensed Resources

Core Suite of Resources

- Biomedical Reference Collection: Comprehensive Edition
- CINAHL Complete
- EBSCO eBook Subscription Collection - Nursing **New**
- Evidence-Based Medicine Reviews (EBMR)
- Lippincott Williams & Wilkins (LWW) Total Access Collection
- MEDLINE (Ovid)
- MEDLINE with Full Text (EBSCO)
- PsycARTICLES
- PsycINFO

The Core Suite consists of 4,000 full-text journals, 550 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews.

Boutique Resources

- AgeLine
- AHFS Consumer Medication Information
- Alexander Street Press Video Online
- Alt HealthWatch
- Clinical Skills (Elsevier)
- Compendium of Pharmaceuticals and Specialties (CPS)
- Diagnostic and Statistical Manual of Mental Disorders (DSM-5 Library)
- DynaMed
- EBSCO Discovery Service (EDS)
- e-Therapeutics+ (now RxTx²)
- Health Source: Consumer and Nursing/Academic Editions
- Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection
- Nursing Reference Center and Nursing Reference Center Plus
- Primal Pictures Anatomy TV
- Primal Pictures Upgrade 2016
- PsychiatryOnline Core and Premium
- SPORTDiscus Index and Full Text

Choose boutique resources as budgets and needs dictate
Organizational Overview

About Us

eHLbc is a multi-sector consortium comprised of 50 members. eHLbc provides value through coordinated licensing and services. In total, eHLbc saves the system up to 90% in licensing costs and reaches approximately 500,000 users in British Columbia and the Yukon. eHLbc is housed at Simon Fraser University (SFU) where the BC Electronic Library Network (BC ELN) serves as Administrative Centre, providing the consortium with essential services, such as project management, negotiation expertise, and technical support.

Governance & Accountability

eHLbc is governed by Management and Steering Committees. All member organizations have a representative on the Steering Committee. The Management Committee is derived from the membership of the Steering Committee and provides leadership and direction.

Fueled by the principle of transparency, major financial decisions must receive initial approval from the Management Committee and final approval from the Steering Committee.

Strategic Direction

eHLbc’s strategic planning process is consultative and driven by the grass roots support of member institutions. The eHLbc Administrative Centre reports on its progress achieving the consortium’s strategic goals in the semi-annual Administrative Centre Progress Reports and annual Year in Review.

Administrative Centre

Jennifer Bancroft
Anita Cocchia
Korinne Hamakawa
Sunni Nishimura
Leigh Anne Palmer
Vaughn Postgate

For information about membership, see Membership Pledge

Management Committee

as of December 2017

Antje Helmuth, Chair
Ministry of Health / Ministry of Children and Family Development
Health Sector

Mary Anne Guenther
Vice-Chair
North Island College
Post-Secondary Sector

Todd Mundle
Kwantlen Polytechnic University
Post-Secondary Sector

Dawne Bohme
Boucher Institute of Naturopathic Medicine
Affiliate Sector

Cathy Rayment
Provincial Health Services Authority
Health Sector

Julie Creaser
Northern Health Authority
Health Sector

Debbie Schachter
Capilano University
Post-Secondary Sector