



Electronic Health Library of BC

Year in Review 2015



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Electronic Health Library of BC Year in Review 2015

Released July 2016

Institutional photographs courtesy of the institution.

Message from the Chair

Despite a contracting economy and a weak Canadian dollar, the Electronic Health Library of British Columbia's (e-HLbc) year has been characterized by growth and strength, affirming once again that working together is the best way forward.

How have we grown? In 2015, e-HLbc carried out a successful membership drive. Invitations to join e-HLbc were sent to health organizations across the province. Our efforts resulted in two organizations joining the consortium as affiliate members: the First Nations Health Authority (FNHA) and the BC Chapter of the Canadian Association of Occupational Therapists (CAOT-BC). Even more organizations have expressed interest in joining in the near future. The consortium now consists of 47 health authorities, health organizations, and post-secondary institutions. We are stronger than ever.

e-HLbc also expanded its resource offerings in 2015. After lengthy negotiations, e-HLbc secured a licence to Elsevier's Clinical Skills for all BC health authorities. The negotiated agreement guarantees below average annual price increases for 5 years. Nurses and allied health professionals at BC hospitals and care facilities now benefit from access to over 1,300 evidence-based skills for patient care.

“The consortium now consists of 47 health authorities, health organizations, and post-secondary institutions. We are stronger than ever.”

We pride ourselves on our multi-sector collaboration. In the current fiscal environment of shrinking library budgets and an unfavourable Canadian-US exchange rate, speaking with one voice to keep costs low gives our message strength. To advocate for BC's post-secondary and health care community, e-HLbc has communicated to vendors that it will not accept renewal pricing exceeding 3%. As a result of e-HLbc's advocacy, member organizations will collectively save thousands of dollars in the coming year. Together, libraries can bring down costs and maximize access to critical health information across the province.

I am pleased to share with you e-HLbc's 2015 Year in Review, which highlights the consortium's main achievements during the past year, as well as the value we bring to students, researchers, educators, and health care professionals across the province.



Karen MacDonell
Chair, e-HLbc Steering Committee
Library Director, College of Physicians &
Surgeons of British Columbia

Focusing on Value

e-HLbc generates tremendous value for members and citizens across the province...

\$3.9
million_{CAD}
saved on the
Core Suite

for the price of a
fancy coffee

\$4.97
each student and
health practitioner
has access to a
full year of e-HLbc
resources

4.6 million+
people
in BC and Yukon
receive better
patient care
from more
knowledgeable
and skilled health
care professionals

significant Core Suite
savings are enjoyed thanks
to consortial licensing and
expert negotiation

20% APA
60% EBSCO
80% OVID

members save
752 hours
of library staff time
thanks to central
coordination of
boutique resource
negotiations and
renewals

access to
740 new
full-text titles
since the upgrade
to CINAHL
Complete

1,740,704
full-text
articles
viewed for
\$1.22 per
article

compared to
\$45.87
(the average
cost of a
pay-per-view
article)

425,000+
students,
practitioners, and
researchers have
equitable access
to a Core Suite of
resources to support
them throughout
their careers

Highlights of 2015

Expanded & Diversified e-HLbc Membership

- Provides two new health organizations, the First Nations Health Authority (FNHA) and the BC Chapter of the Canadian Association of Occupational Therapists (CAOT-BC), access to essential health resources at an affordable cost.
- Extends access to high quality, evidence-based information to 675 new BC health care professionals.
- Empowers FNHA and CAOT-BC health care professionals to increase their knowledge, develop their expertise, and provide evidence-based patient care.
- Expands the reach of the e-HLbc network amongst health organizations in BC.

Negotiated Clinical Skills Pricing & Licence for All BC Health Authorities

- Provides BC nurses with access to 1,300 evidence-based skills and procedures.
- Guarantees that, through coordinated negotiations, health authorities are getting the best price and lowest annual increase for an essential resource.
- Promotes standardization of procedures and best practices across all health authorities.

Procured Low Annual Price Increases for Licensed Resources

- Results in below average price increases for e-HLbc renewals.
- Ensures resources licensed through e-HLbc are affordable and pricing is predictable from year to year.

Assessed Success of Licensing Activities through Member Survey

- Demonstrates that e-HLbc values direction from members and strives to improve services.
- Identifies the strengths in e-HLbc's licensing program as well as areas needing improvement.
- Strengthens the consortium by engaging the knowledge and expertise of member organizations to improve consortial services and programs.

Revisited & Revised e-HLbc's Financial Framework Policy

- Ensures e-HLbc member organizations and stakeholders clearly understand e-HLbc's revenue and expenditure operations.
- Promotes transparency and confidence in the effective stewardship of the consortium's funds.

Who Benefits?

Health, Post-Secondary, & Government Sector Member Organizations

Member organizations save time and money by participating in e-HLbc. Central coordination of licence negotiations and renewals by skilled e-HLbc Administrative Centre staff results in significant discounts for members. Organizations are able to invest the money and staff time saved in other projects and initiatives.

Students, Researchers, & Practitioners

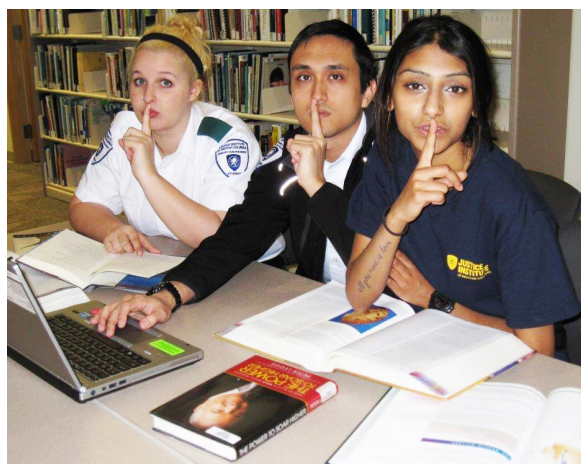
Over 425,000 physicians, surgeons, nurses, kinesiologists, occupational therapists, speech language pathologists, audiologists, massage therapists, physical therapists, pharmacists, paramedics, researchers, educators, and students in British Columbia have 24/7 online access to reliable, quality health information.

Province of British Columbia

Ultimately the greatest beneficiaries of e-HLbc are the residents of BC and Yukon who are assured their health practitioners – present and future – have access to high quality health resources.



Okanagan College



Justice Institute of BC



Interior Health Authority

e-HLbc promotes cross-sectoral collaboration between the post-secondary and health care sectors of British Columbia. Together, libraries bring down costs and maximize access to critical health information across the province.

Moving Forward



Strategic Planning

Having reached the end of its current strategic plan, in 2016 e-HLbc members will challenge themselves to think creatively about the consortium's directions and goals. The upcoming strategic planning process will involve an environmental scan, in-depth feedback from stakeholders, and a review of e-HLbc's mission, vision, and values. Look forward to a busy year ahead re-imagining e-HLbc's role in the province.



Celebrating Success

2016 will mark e-HLbc's 10th anniversary. Launched in 2006 with a membership consisting of 24 public post-secondary institutions, 6 health authorities, 3 provincial ministries, and the College of Physicians and Surgeons of BC, e-HLbc has now grown to 47 members, including health organizations and private post-secondary institutions. 2016 will be a year of celebration for e-HLbc, its members, and its stakeholders.

In Their Words

“e-HLbc helps me deliver evidence-based published information to Fraser Health staff, physicians, and students faster than a speeding bullet. Recently, a literature search in the e-HLbc database CINAHL helped me to retrieve and deliver key articles on lean healthcare for our senior executive team.

e-HLbc makes me look good, which in turn makes our staff look good, which in turn makes e-HLbc such a wonderful resource that keeps on giving! Viva la instant evidence.

Librarian
Fraser Health Authority

“There is rarely a week that goes by that I have not accessed one of the Interior Health Library online resources 2-4 times to support the work I am doing. The online library means that critical care nurses all over Interior Health have equal access to resources to support their clinical practice.

This service has closed the gaps that our challenging geography creates.

Critical Care Clinical Nurse Specialist
Interior Health Authority

Financials

Fully funded by members, e-HLbc is a self-sustaining organization that operates on a cost-recovery basis.

e-HLbc Administration

BC ELN provides professional and administrative services on a cost-recovery basis.

	2015/16 Actual \$	
	Revenue	Expenses
Full Member Fees	108,600	
Affiliate Member Fees	5,844	
Miscellaneous Revenue (incl. carryforward, etc.)	29,891	
Total	144,335	
Coordination & Staffing		99,710
Administration / Communication / Governance		4,850
Technical Infrastructure		5,842
Total		110,402
Revenue - Expenses		33,933*

e-HLbc Licensing Initiatives

Flow-through finances for licensing activities.

	2015/16 Actual \$	
	Revenue	Expenses
Carryforward (incl. licensing subsidies, etc.)	146,387	
Member Cost Contributions (Full Member Core Suite & All Boutique)	2,696,964	
Affiliate Member Core Cost Contributions	30,153	
Miscellaneous Revenue (Prepayments, USD Forward Purchase Savings, etc.)	136,011	
Total	3,009,515	
Payments to Vendors (Core Suite & Boutique)		2,853,185
Total		2,853,185
Revenue - Expenses		156,330*

*Targeted carryforward to support operations and Core Suite subsidies.

Licensed Resources

Core Resources

- Biomedical Reference Collection
- CINAHL Complete
- Evidence Based Medicine Reviews (EBMR)
- Lippincott Williams & Wilkins (LWW) Total Access Collection
- MEDLINE (Ovid)
- MEDLINE with Full Text (EBSCO)
- PsycARTICLES
- PsycINFO

Boutique Resources

- AgeLine
- AHFS Consumer Medication Information
- Alexander Street Press Video Online
- Alt HealthWatch
- Clinical Skills (Elsevier)
- DSM-5 Library
- DynaMed
- EBSCO Discovery Service (EDS)
- e-CPS (now CPS)
- e-Therapeutics+ (now RxTx²)
- Full Text Finder (EBSCO)
- Health Source: Consumer and Nursing/Academic Editions
- Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection
- Nursing Reference Center and Nursing Reference Center Plus
- Primal Pictures Anatomy & Physiology Online
- Primal Pictures Anatomy.TV
- PsychiatryOnline Core and Premium
- SPORTDiscus Index and Full Text

“I use the Interior Health Library resources every working day and sometimes on my days off. The resources are an absolute ‘must have’ to perform successfully in my role as educator of a busy Intensive Care Unit.

Clinical Practice Educator
Intensive Care Unit & Step Down Unit
Interior Health Authority

Organizational Overview

e-HLbc's Mission

Providing the British Columbia post-secondary and health care community with consistent, high quality, cost-effective, and equitable health library resources that support and improve practice, education, and research.

About e-HLbc

e-HLbc is a multi-sectoral consortium comprised of 36 full and 11 affiliate members. Believing that there is strength in numbers, e-HLbc provides value to the system through coordinated licensing and services. In total, e-HLbc saves the system up to 80% in licensing costs and reaches approximately 425,000 users in British Columbia and the Yukon. e-HLbc is housed at Simon Fraser University (SFU) where the BC Electronic Library Network (BC ELN) serves as Administrative Centre, providing the consortium with essential services, such as project management, licence negotiations, and technical support.

Governance & Accountability

e-HLbc is governed by Management and Steering Committees. All member organizations have a representative sitting on the Steering Committee. The Management Committee is derived from the membership of the Steering Committee and provides leadership to the consortium.

Fueled by the principle of transparency, major financial decisions must receive initial approval from the Management Committee and final approval from the Steering Committee.

Strategic Direction

e-HLbc's strategic planning process is consultative and driven by the grass roots support of member organizations. Progress made toward achieving the consortium's strategic goals are communicated through semi-annual Progress Reports and the annual Year in Review.

e-HLbc Management Committee

(as of December 2015)

Karen MacDonell

College of Physicians and Surgeons of BC
Chair

Health Sector

Todd Mundle

Kwantlen Polytechnic University
Vice-Chair

Post-Secondary Sector

Fiona Chiu

Physiotherapy Association of BC

Affiliate Sector

Cliff Cornish

Island Health Authority

Health Sector

April Haddad

Justice Institute of BC

Post-Secondary Sector

Antje Helmuth

Ministry of Health and Children & Family
Development

Health Sector

Debbie Schachter

Douglas College

Post-Secondary Sector

e-HLbc Administrative Centre

Jennifer Bancroft

Anita Cocchia

Leigh Anne Palmer

(on leave Oct 2014 - Dec 2015)

Myfanwy Postgate

e-HLbc Membership

(as of December 2015)

Post-Secondary Institutions

BC Institute of Technology
Camosun College
Capilano University
College of New Caledonia
College of the Rockies
Douglas College
Justice Institute of BC
Kwantlen Polytechnic University
Langara College
Nicola Valley Institute of Technology
North Island College
Northern Lights College
Northwest Community College
Okanagan College
Royal Roads University
Selkirk College
Simon Fraser University
Thompson Rivers University
Trinity Western University
University of BC
University of Northern BC
University of the Fraser Valley
University of Victoria
Vancouver Community College
Vancouver Island University
Yukon College

Health & Government Organizations

College of Physicians & Surgeons of BC
Fraser Health Authority
Interior Health Authority
Island Health Authority
Ministry of Children & Family Development
Ministry of Health
Northern Health Authority
Providence Health Care
Provincial Health Services Authority
Vancouver Coastal Health Authority

Affiliate Members

BC Association of Kinesiologists
BC Association of Speech Language Pathologists
& Audiologists
Boucher Institute of Naturopathic Medicine
Canadian Association of Occupational Therapists
– BC Chapter
First Nations Health Authority
Health Employers Association of BC
Physiotherapy Association of BC
Quest University Canada
Registered Massage Therapists' Association of BC
WorkSafeBC
Yukon Health & Social Services

BC ELN Staff: Administrative Support

Jennifer Bancroft, Coordinator
Anita Cocchia, Executive Director
Korinne Hamakawa, Client Support
Leah Hopton, Coordinator
Sunni Nishimura, Manager
Leigh Anne Palmer, Manager
Cristen Polley, Coordinator
Myfanwy Postgate, Coordinator
Brandon Weigel, Coordinator

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