



ELECTRONIC HEALTH LIBRARY
OF BRITISH COLUMBIA



Year in Review 2020

MESSAGE FROM THE CHAIR

Looking back on 2020, a year filled with uncertainties and unpredictable challenges for both post-secondary and health sectors, eHLbc was one constant we could rely on. eHLbc is an established, stable consortium that has provided the province with equitable access to essential online health resources for over ten years. As health practitioners and researchers supported their communities through the COVID-19 pandemic, these resources were essential to their work. Health students were able to continue their studies at a distance thanks to eHLbc's online databases. And member organizations benefited from the discounted prices that consortial negotiation delivers.

eHLbc exists to support health care professionals, researchers, educators, and students with current, evidence-based research. Our deep appreciation goes to all the front-line health workers who worked so hard through 2020 to keep our communities safe.

— Trish Rosseel



Trish Rosseel

Management Committee Chair
Director, Learning Resources &
Records Management,
Privacy Officer, Douglas College



ADVOCACY FOR MEMBERS

In response to the COVID-19 pandemic, the eHLbc Administrative Centre advocated for lower annual increases on electronic resources to reduce financial pressures on eHLbc members. The consortium succeeded in either eliminating or reducing increases on five annual renewals, with a promise of three additional reductions in the coming year.



Dr. Bonnie Henry provides an update on COVID-19 in British Columbia, August 27, 2020. [“COVID-19 Update”](#) by [Province of British Columbia](#), licensed under [CC BY-NC-ND 2.0](#)

CROSS-CONSORTIAL COOPERATION

EHLBC AND CONSORTIA CANADA

Consortia Canada is an informal group of library consortia representing all library types. Consortia Canada members cooperatively license electronic resources that are useful and relevant to constituents across the country. As an active member of Consortia Canada, eHLbc reaps many rewards, including:

- Better discounts through participation in larger, cross-consortial offers
- The ability to participate in specialized databases that a local consortium would not have sufficient participants to pursue
- Opportunities to explore consortial best practices and build new relationships

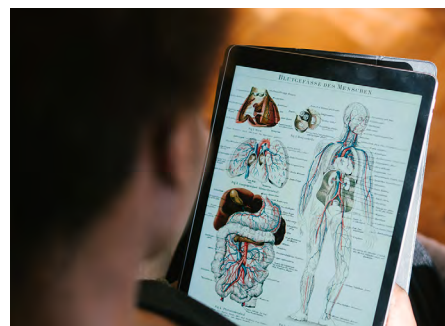
In 2020, eHLbc collaborated on 6 licenses with other Canadian consortia. In partnership with Western consortia, eHLbc also succeeded in negotiating low renewal rates (typically subscriptions see annual inflationary increases) on EBSCO and ProQuest-licensed resources, benefiting all subscribers with lower, predictable prices.



NEW BOUTIQUE LICENSE SPOTLIGHT

PREMIER HUMAN ANATOMY PACKAGE

The delivery of quality health information continues to change and evolve, and eHLbc strives to provide access to innovative, cutting edge electronic resources for students and practitioners across the province. Primal Pictures Premier Human Anatomy Package, a new boutique license for eHLbc in 2020, is an anatomy learning tool containing research-proven adaptive learning techniques and an interactive format.



The package contains built-in features that allow users to interact with evidence-based 3D reconstructions of human anatomy, which they can access on any device 24/7. Newly developed compatibility with modern browsers like Google Chrome or Firefox support diversified requirements, and dynamic 3D content can be seamlessly integrated into Learning Management Systems and Virtual Learning Environments. Twenty-two eHLbc members have taken advantage of this perpetual access license.

2020 STRATEGIC PROGRESS

PROVIDED SUPPORT THROUGH COVID-19

When COVID-19's arrival in B.C. necessitated the physical closure of the eHLbc Administrative Centre in March 2020, the Centre quickly shared a service continuity update with members. Additionally, eHLbc:

- Worked with vendors that provided complimentary access to e-resources during COVID-19, and communicated options and assisted members
- Signed the Statement on the Global COVID-19 Pandemic and Its Impact on Library Services and Resources, informing vendors and publishers of the pandemic's effects on the information community and requesting actions that would ease hardships
- Negotiated low common inflationary renewal rate increases for EBSCO and ProQuest licensed resources through cross-consortial collaboration with the BC Electronic Library Network (BC ELN), the Council of Prairie and Pacific University Libraries (COPPUL) and the Alberta Library (TAL), delivering pricing benefits to organizations facing uncertain economic situations
- Undertook a focused initiative to move eHLbc organizations to electronic funds transfer (EFT), thereby reducing need to handle physical checks and creating system efficiencies; 90% of all eHLbc members now pay by EFT

MAINTAINED CORE SUITE OF RESOURCES

- Renewed the Core Suite, a multi-vendor bundle that all eHLbc member organizations have access to (see page 11 for full list of Core Suite resources)
- Refreshed one-pager value statement included with Core Suite invoices to assist members in communicating with their administration about the value of the Core Suite

GREW COLLECTION OF BOUTIQUE RESOURCES

- Renewed 14 boutique licenses; 6 in collaboration with other consortia.
- Negotiated a new boutique resource: Primal Pictures Premier Human Anatomy Package, a one-time purchase providing perpetual access to the 2020 version of Primal Pictures products Anatomy, TV and Human Anatomy & Physiology Resources
- Onboarded new Licensing Coordinator to support the eHLbc licensing programme
- Began preparations for the eHLbc eBox and Ranking Survey in the new year to collect new resource suggestions from member organizations



NEGOTIATION POWER

The eHLbc Admin Centre brings more than 35 years of experience to the table when negotiating with vendors on behalf of members. In 2020 eHLbc put that experience to work and succeeded in negotiating a rate of 1% on Clinical Skills for Health Authorities — lower than the expected 2% increase — saving the health sector considerable funds.

2020 STRATEGIC PROGRESS

EMPOWERED AND SUPPORTED EHLBC MEMBERS

- Launched the eHLbc Member Forum, a members-only discussion space on the eHLbc website for members to communicate informally on topics of common interest
- Provided troubleshooting solutions for members when access or authentication issues arose
- Created a new guide and comprehensive how-to video on retrieving EBSCO MARC records from OCLC for eHLbc eBook collections
- Updated eHLbc Management Committee Terms of Reference after consultation with All Member Group
- Refreshed and rebranded eHLbc “Vital Signs” newsletter; produced October and December issues

DEVELOPED EHLBC’S AFFILIATE MEMBERSHIP

- Responded to three new membership requests
- Provided custom client education materials for Affiliate members to support their staff and clients accessing eHLbc resources
- Began review of membership pages and application process to streamline the process



MORE ENGAGED MEETINGS: START WITH WHY

Teleconference meetings of 50+ people are logistically challenging and difficult spaces for conversations to spark. So, In 2019 eHLbc members began discussing the best way to engage the consortium through its meetings. In 2020 the Management Committee picked up the conversation and created a clear purpose statement for All Member Group meetings. With the *why(s)* illuminated, the appropriate *how(s)* are much easier to select. Looking ahead to the next All Member Group meeting, we will activate this purpose statement to foster a more engaging experience for all.



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health and
post-secondary
organizations

**work
together**



24/7

online access to
evidence-based
research

more than 745,000

electronic journals,
ebooks, videos, and
point-of-care tools
available online to
members



**For the price
of a fancy coffee...**

(only \$5.18 per person)

**...students
and health
practitioners
have access to a
full year of eHLbc
resources**

“With all of the changes that have happened over the course of the last year due to the pandemic, including increased use of digital resources and a reduction of international enrolment across the board, eHLbc and the core suite of products it helps us have access to through consortial licensing ensures that our students continue to get access to only the best resources. The Library Team at Alexander College is consistently using, distributing, and training students with these products in our virtual 1:1 appointments and virtual presentations, and we’re relying on them now more than ever. **Thanks for all the great work you do at eHLbc in working for equitable access to resources for all students in the health sector in BC!**”


Scott Marsden, MA, MLIS
Director of Student Affairs
Alexander College

The eHLbc
Administrative Centre
brings
35 years
of collective
negotiation experience

eHLbc saves
members' staff
time by handling
negotiations,
renewals, and
technical support
on their behalf.

“2020 was the year that so many organizations ‘pivoted to online’ but for policy and clinical practice standard developers in Northern Health, it was a time to express gratitude for already being accustomed to accessing high quality evidence online. Our regional library services provide access to evidence for staff and physicians in over 24 communities across a vast geographic area of almost 600,000 square kilometres. Having reliable access to familiar resources such as Clinical Skills and CINAHL meant one ‘new normal’ to which we didn’t have to adjust. **In a year where so much changed, that consistent continuity supported ongoing access to evidence for staff when they needed it most.**”

Linda Axen, MN, BSN, RN
Regional Manager,
Policies and Clinical Practice Standards Northern Health



600,000

students, practitioners, and government
organization employees across B.C. and Yukon
have access through eHLbc to the trusted
information they need to research and deliver
excellent patient care.

In addition to the
Core Suite, eHLbc
members have

14
Boutique Licences
available on an
opt-in basis

\$2.7 million

in savings each
year on the Core
Suite of resources,
available to all
members



discounts on
resources
are in the range of
20-100%
thanks to collaborative
licensing



5.1 million
B.C. and Yukon residents
can rest assured that their
health care providers have
access to evidence-based
health research

EHLBC MEMBER ORGANIZATIONS

POST-SECONDARY INSTITUTIONS

Alexander College
British Columbia Institute of Technology
Boucher Institute of Naturopathic Medicine
Camosun College
Capilano University
Coast Mountain College
College of New Caledonia
College of the Rockies
Columbia Bible College
Douglas College
Justice Institute of British Columbia
Kwantlen Polytechnic University
Langara College
Nicola Valley Institute of Technology
North Island College
Northern Lights College
Okanagan College

Quest University Canada
Royal Roads University
Selkirk College
Simon Fraser University
Thompson Rivers University
Trinity Western University
University of British Columbia
University of Northern British Columbia
University of the Fraser Valley
University of Victoria
Vancouver Community College
Vancouver Island University
Yukon University

HEALTH AUTHORITIES

First Nations Health Authority
Fraser Health Authority
Interior Health Authority
Island Health Authority
Northern Health Authority
Providence Health Care
Provincial Health Services Authority

Vancouver Coastal Health Authority
Yukon Health & Social Services

GOVERNMENT AND HEALTH PROFESSION ORGANIZATIONS

BC Association of Kinesiologists
BC College of Nurses and Midwives
Canadian Association of Occupational Therapists – BC Chapter
College of Physicians and Surgeons of BC
Health Employers Association of BC
Ministry of Children and Family Development
Ministry of Health
Nurses and Nurse Practitioners of BC
Physiotherapy Association of BC
Registered Massage Therapists' Association of BC
Speech and Hearing BC
WorkSafeBC



Connecting
British Columbia's
students and
practitioners to
trusted health
information.

"COVID-19 Immunizations Begin", by
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FINANCIALS

Fully funded by members, eHLbc is a self-sustaining organization operating on a cost-recovery basis.

EHLBC ADMINISTRATION

		2019/20 Actual	2020/21 Projected
REVENUE	Carryforward	13,136	18,066
	Full Member Fees	118,604	119,195
	Affiliate Member Fees	10,046	10,073
	Miscellaneous Revenue (includes prepayments etc.)	8,353	5,425
Total Revenue		150,139	152,759
EXPENDITURE	Coordination and Staffing	113,771	120,808
	All Member Group Meeting	9,232	n/a
	Administration/Communication/Governance	3,230	n/a
	Technology Infrastructure	5,839	4,214
Total Expenditure		132,073	126,377
Revenue over Expenditure (Carryforward)		18,066	26,382

LICENSING

		2019/20 Actual	2020/21 Projected
REVENUE	Carryforward	92,465	188,766
	Member Contributions	4,218,948	4,520,859
	Affiliate Member Core Cost Contributions	38,460	39,796
	Miscellaneous Revenue (includes prepayments etc.)	79,361	94,327
Total Revenue		4,429,235	4,843,749
EXP.	Payments to Vendors (Core Suite and Boutique)	4,240,468	4,630,849
Total Expenditure		4,240,468	4,630,849
Revenue over Expenditure (Carryforward)		188,766*	212,900**

*19/20 Carryforward (\$188,766) includes Affiliate Member Core Cost Contributions for 2018/19, 2019/20, and the subsidy for 2020/21, plus prepayments of ~\$79K.

**20/21 Carryforward (\$212,900) includes Affiliate Member Core Cost Contributions for 2018/19, 2019/20, 2020/21 and the subsidy for 2021/22, plus prepayments and credits ~\$94K.

THE YEAR AHEAD



eHLbc activities on the horizon for 2021 include:

- Surveying the All Member Group to explore interest in vendor training and peer-to-peer sharing of expertise
- Launching the eHLbc Electronic Suggestion Box (eBox), inviting member organizations to nominate and rank products to consider for consortial licensing
- Developing additional communication pieces for members to impart the value of eHLbc membership to stakeholders

eHLbc regularly reports on its activities via [biannual progress reports](#).

MANAGEMENT COMMITTEE

As of December 2020

CHAIR	Trish Rosseel, Douglas College
VICE-CHAIR	Kenneth McFarlan, Island Health Authority
POST-SECONDARY SECTOR REPRESENTATIVES	April Haddad, Justice Institute of British Columbia Debbie Schachter, Capilano University
HEALTH SECTOR REPRESENTATIVES	Julie Creaser, Northern Health Authority Brooke Scott, Fraser Health Authority
AFFILIATE SECTOR REPRESENTATIVE	Carol MacFarlane, BC College of Nurses and Midwives
EHLBC ADMINISTRATIVE CENTRE	Jennifer Bancroft, Anita Cocchia, Korinne Hamakawa, Leah Hopton, Sunni Nishimura (on leave), Vaughn Postgate

LICENSED RESOURCES

CORE SUITE OF RESOURCES

APA PsycArticles
APA PsycInfo
Biomedical Reference Collection: Comprehensive Edition
CINAHL Complete
eBooks Nursing Collection
Evidence Based Medicine Reviews
LWW Total Access Collection 2021 with Neurology
EBSCO Medline with Full Text
OVID Medline

BOUTIQUE RESOURCES

Ageline
Alexander Street Press Video Online
Clinical Skills
DSM-5 Library
Dynamed
EBSCO Discovery Service (EDS)
EBSCO Health Source Package (Health Source Consumer & Nursing/Academic, Alt Healthwatch, and AHFS Consumer Medication Info)
Full Text Finder (eHLbc House account)
Joanna Briggs Institute Database, Journal, and Tools Package
Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection
Nursing Reference Center / Nursing Reference Center Plus
Primal Pictures/Anatomy.TV
PsychiatryOnline Core / PsychiatryOnline Premium
SPORTDiscus Index / SPORTDiscus with Full Text

The Core Suite is available to all eHLbc Members and consists of 4,000 full-text journals, 550 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews. Members choose boutique resources as budgets and needs dictate.



ehlbc.ca



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