

eHLbc Administrative Centre Report: January to June 2024

In addition to eHLbc's [Strategic Framework](#) work plan, the consortium captures key work and achievements via bi-annual progress reports.

Licensing Infrastructure Support

- On behalf of Consortia Canada, successfully negotiated a new three-year term for ConsortiaManager, eHLbc's consortial e-resources management platform, with an ongoing 30% discount.
- In conjunction with contracted license agreement expert, continued the Licensing Terms & Conditions project:
 - Began the final stages of the project: uploading all license documents to ConsortiaManager and reorganizing within BC ELN's internal storage structure
- Posted all 'ConsortiaManager Tip of the Month' emails to the ConsortiaManager site for members to revisit.
- Trained and supervised two UBC iSchool co-op students on ConsortiaManager and licensing renewals work.

Maintain Core Suite of Resources

- Renewed the Core Suite, consisting of Biomedical Reference Collection, CINAHL Complete, eBooks Nursing Collection, Evidence Based Medicine Reviews, LWW Total Access Collection, MEDLINE with Full Text (including optional Medline COMPLETE upgrade), Ovid MEDLINE, PsycARTICLES, and PsycINFO.
- Responded to sudden closure of the College of Physicians and Surgeons of BC (CPSBC) Library and its withdrawal from eHLbc and the Core Suite mid-license.
 - Communicated with CPSBC Board to clarify financial obligations and request action; outcomes included CPSBC fulfilling its obligation to pay for Year 3 (of 4) of the Core Suite and all outstanding opt-in product invoices.
 - Initiated negotiations with Core Suite vendors and successfully reduced costs of Core Suite such that the deficit was reduced to approximately \$7,560 USD. A portion of the 2025/26 Core Suite subsidy will be used to cover this deficit.

Grow Collection of Opt-in Resources

- Finalized and posted the results of the previous New Product Selection Process on the BC ELN Outcomes Report.
- Spoke at the eHLbc Management Committee meeting about the current New Product Selection Process and requested feedback from the Committee to improve the process going forward.
- Began internal discussions around revising and launching the next New Product Selection Process to source and negotiate new resources for eHLbc.
- Renewed 10 boutique resources:
 - Alexander Street Press Online Videos
 - DSM-5 Library – in collaboration with Consortia Canada
 - PsychiatryOnline Core – in collaboration with Consortia Canada
 - PsychiatryOnline Premium – in collaboration with Consortia Canada
 - Psychotherapy Library – in collaboration with Consortia Canada
 - Introductory Textbook of Psychiatry – in collaboration with Consortia Canada
 - DynaMed
 - Health Source Package (EBSCO)
 - Nursing Reference Centre (EBSCO)
- Participated in Consortia Canada and Western Consortia meetings to discuss licensing topics, among other issues of relevance to Canadian library consortia.

Empower and Support eHLbc Members

- Responded quickly and efficiently to act as a communications hub upon learning about issues with the new EBSCOHost and EBSCO Discovery Service user interfaces.
 - Corresponded and met with the vendor between January-May to raise concerns, get updates, and discuss issues directly.
 - Compiled a spreadsheet of concerns and questions raised by partner libraries and updated the spreadsheet with status updates provided by EBSCO.
 - Communicated information back to partner libraries.
 - Set up a watercooler session for partner libraries to discuss issues and solutions with one another.
- Provided EBSCO with further feedback from partner libraries after the session.

- Hosted an in-person eHLbc Management Committee meeting in June 2024; minutes available at: <https://ehlbc.ca/about/management-committee/minutes>
- Provided eHLbc members with troubleshooting and technical support for authentication, access issues, IP updates, Referrer URL, usage statistics, vendor link resolver issues, and Ezproxy set-up & configuration.
- Coordinated with Clinical Skills (Elsevier) to provide documentation for accessing their Admin and Statistics module as well as coordinate future training offerings for interested eHLbc subscribers.
- Drafted 30-minute asynchronous online eHLbc Orientation Course to provide an accessible, engaging introduction for new staff at member organizations.
- Responded to Affiliate membership request from Adams Lake Indian Band Health Centre and initiated conversations with First Nations Health Authority around access options for First Nations primary health care centres.
- Held eHLbc orientation session for new contact at Health and Human Services Library.

Cultivate Professional Development

- Developed and implemented eHLbc Community Engagement and Learning Survey to gather input from member organization staff on desired engagement activities, including learning opportunities and communities of practice.
- Consulted with Management Committee on potential Learning Opportunity focused on Elsevier's Clinical Skills, and ideas for incorporating peer-to-peer learning into eHLbc Learning Opportunities.