

# eHLbc Administrative Centre Report: January to June 2023

eHLbc reports biannually on achieving goals as outlined in its Strategic Plan.

## Licensing Infrastructure Support

- In conjunction with a contracted license agreement expert, continued the Licensing Terms & Conditions project to update the eHLbc model license and apply it to existing agreements.
  - Consulted with consortia The Alberta Library (TAL) and the Council of Prairie and Pacific University Libraries (COPPUL), as well as internationally via the International Coalition of Library Consortia (ICOLC) to update the model license with the best possible terms for members.
  - Completed updating and improving the eHLbc model license, which will soon be posted to the eHLbc website.
  - Began the process of working with eHLbc's vendors to put the new agreement in place.
- Continued, completed, and archived "ConsortiaManager Tip of the Month" email campaign directed at member licensing staff to provide guidance on maximizing use of ConsortiaManager.
- Updated custom metadata in all ConsortiaManager agreements to include consortial partnership information to enhance ConsortiaManager's reporting functionality.

#### Maintain Core Suite of Resources

Renewed the Core Suite, consisting of Biomedical Reference Collection, CINAHL
Complete, eBooks Nursing Collection, Evidence Based Medicine Reviews, LWW Total
Access Collection, MEDLINE with Full Text (including optional Medline COMPLETE
upgrade), Ovid MEDLINE, PsycARTICLES, and PsycINFO

# Grow Collection of Boutique Resources

- Renewed 10 boutique resources:
  - Alexander Street Press Online Videos
  - DSM-5 Library in collaboration with Consortia Canada
  - PsychiatryOnline Core in collaboration with Consortia Canada
  - PsychiatryOnline Premium in collaboration with Consortia Canada
  - Psychotherapy Library in collaboration with Consortia Canada

- o Introductory Textbook of Psychiatry in collaboration with Consortia Canada
- DynaMed
- Health Source Package (EBSCO)
- Nursing Reference Centre (EBSCO)
- Participated in Consortia Canada and Western Consortia meetings to discuss licensing topics, among other issues of relevance to Canadian library consortia.

## Empower and Support eHLbc Members

- Surveyed member organizations to gather feedback on eHLbc's past, present and future; results were brought to a Strategic Framework event to inform decision-making.
- Held a facilitated Strategic Framework event for All Member Group (June 9, 2023).
   Representatives from eHLbc membership collaboratively reviewed survey feedback and current environment to select directions that will support a 2024 2028 eHLbc Strategic Framework.
- Published the eHLbc <u>Year in Review 2022</u> report which summarized key accomplishments of the previous year and a financial report.
- Transitioned eHLbc Membership Fee invoicing to the Consortia Manager platform, streamlining eHLbc and member staff processes.
- Provided eHLbc members with troubleshooting and technical support for authentication, access issues, IP updates, vendor link resolver issues, and Ezproxy set-up & configuration.

# Develop eHLbc's Affiliate Membership

 Released a new ConsortiaManager guide for Affiliate Members which provides a quick and accessible overview of eHLbc's licensing and billing tool.

# Cultivate Professional Development

- Hosted and facilitated two eHLbc Learning Opportunity sessions for members:
  - April 4, 2023 Ovid MEDLINE and Medical Subject Headings (MeSH)
  - o June 29, 2023 Supporting Clinicians with eHLbc EBSCO Resources