The eHLbc Administrative Centre reports its strategic progress biannually. Previous progress reports are available at: https://ehlbc.ca/about/ehlbc-reports/progress-reports

Maintain Core Suite of Resources

- Drafted a Core Suite Renewal and Membership Pledge Plan in collaboration with eHLbc Management Committee to guide member consultation, negotiation, and renewal of the Core Suite package by April 1, 2022

- Issued a Core Suite member input survey to gather feedback about current Core Suite resources, information needs for members to engage with the renewal process, and preferred communication tools

- Began data collection of Core Suite users in preparation for 2022-2025 Core Suite pricing negotiations with EBSCO and Ovid

Grow Collection of Boutique Licenses

- Renewed seven boutique resources:
  - Alexander Street Press Online Videos
  - DSM-5 Library (via Consortia Canada)
  - Dynamed
  - Health Source Package (EBSCO)
  - Nursing Reference Centre (EBSCO)
  - PsychiatryOnline Core (via Consortia Canada)
  - PsychiatryOnline Premium (via Consortia Canada)

- Participated in Consortia Canada meetings to discuss licensing topics, among other issues of relevance to Canadian library consortia

- Coordinated efforts with fellow Consortia Canada members to contact vendors in response to SolarWinds data breach

- Completed a substantial portion of the eHLbc New Product Selection process for 2021:
  - Launched the eHLbc eBox and collected 16 unique resource submissions from member organizations, with 14 product suggestions meeting nomination criteria for inclusion in the 2021 Ranking Survey
  - Completed the 2021 Ranking Survey, with 30 organizations providing responses to survey (59% response rate) showing a good representative cross-section of members

- Began the complex process of reviewing and analyzing the survey data using weighted analysis to ensure that both post-secondary and health sectors are accurately represented; results of members' chosen priorities among the 14 nominated products will be shared via an Outcomes report

Empower and Support eHLbc Members

- Extended an agreement with EBSCO regarding common inflationary renewal rate increases for licensed resources to June 30, 2022. This was achieved through cross-consortial collaboration with the BC Electronic Library Network (BC ELN) Council of Prairie and Pacific University Libraries (COPPUL) and The Alberta Library (TAL), sustaining eHLbc's beneficial pricing and system-wide equity for libraries in western Canada

- Hosted the Management Committee business meeting in June 2021; minutes available: https://ehlbc.ca/about/management-committee/minutes

- Provided in-depth troubleshooting support to Affiliate Member sites accessing the eHLbc-licensed resources both on and off-site via Referrer URLs and Username/Password

- Provided support for members subscribed to new features within Primal Pictures Premier Human Anatomy Package including PALMs Admin accounts and LMS/VLE configuration

- Held eHLbc orientation session for College of New Caledonia; shared customized dashboard highlighting eHLbc's value for the organization

Develop eHLbc's Affiliate Membership

- Completed a review of membership pages and application tools to streamline the process; created a new web form for applicants

- Developed an Affiliate Member Letter of Agreement that outlines criteria for membership and responsibilities of members

- Implemented the new Letter of Agreement with Canadian College of Naturopathic Medicine to support the institution's merger with Boucher Institute of Naturopathic Medicine

Cultivate Professional Development

- Conducted a Learning Opportunities survey with All Member Group to investigate member needs and consortial interest in training and learning opportunities

- Analyzed survey results and released summary report; respondents indicated strong interest in engaging in both learning about eHLbc licensed-resources as well as peer-to-peer professional development opportunities

- Determined which eHLbc licensed resources might generate most value as subject of an initial learning opportunity, and began discussions with vendor to set up an online webinar for early summer