

Maintain Core Suite of Resources

- Renewed the Core Suite, consisting of Biomedical Reference Collection, CINAHL Complete, eBooks Nursing Collection, Evidence Based Medicine Reviews, LWW Total Access Collection, MEDLINE with Full Text, Ovid MEDLINE, PsycARTICLES, and PsycINFO
- Updated descriptions of Core Suite resources on the eHLbc website and shared updated title lists with member institutions
- Refreshed one-pager value statement included with Core Suite invoices to assist members in communicating with their administration about the value of the Core Suite

Grow Collection of Boutique Resources

- Renewed six boutique resources: DSM-5 Library, EBSCO Discovery Service, PsychiatryOnline Core, PsychiatryOnline Premium, SPORTDiscus Index, and SPORTDiscus with Full Text
- Negotiated a new boutique resource: Primal Pictures Premier Human Anatomy Package, a one-time purchase providing perpetual access to the 2020 version of Primal Pictures products Anatomy.TV and Human Anatomy & Physiology Resources
- Communicated to eHLbc institutions that in response to COVID-19 Ovid was offering BC academic libraries and health organizations complimentary access to a selection of resources: 5 Minute Consult, Acland's Video Atlas of Human Anatomy, Bates' Visual Guide to Physical Examination, Firecracker, and LWW Health Library

Empower and Support eHLbc Members

- Worked with EBSCO to provide complimentary access during COVID-19 to Medline Complete and assisted libraries with access and creating custom URLs
- Launched the eHLbc Member Forum, a members-only discussion space on the eHLbc website for members to communicate informally on topics of common interest
- Renamed the eHLbc Steering Committee the All Member Group (AMG) in accordance with AMG decision to better reflect the role that all members play in consortium operations; updated the eHLbc website and mailing lists to reflect this change
- Redistributed eHLbc administrative duties to maintain continuity while Manager Sunni Nishimura is on one-year study leave
- Completed candidate search and hired a permanent Licensing Coordinator in March 2020
- Troubleshooted and communicated a variety of Primal Pictures issues related to the recent boutique upgrade offering, including an in-depth Ezproxy update
- Created a new guide and comprehensive how-to video on retrieving EBSCO MARC records from OCLC for eHLbc eBook collections, available at <https://ehlbc.ca/members/training-support>
- Troubleshooted access and authentication issues for Affiliate members with EBSCO, Ovid, and Primal Pictures related to Referrer URL, IP updates, Statistics, and more

Develop eHLbc's Affiliate Membership

- Responded to three new membership requests, including an application from the BC Academic Health Science Network (BC AHSN)