

Electronic Health Library of British Columbia

Year in Review 2023

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Chair's Message

eHLbc is a remarkably nimble organization, able to evolve while remaining steadfastly committed to its core mission: ensuring students, researchers, and professionals in BC and the Yukon have access to reliable health resources. In line with our evolution, the consortium successfully launched a new 5-year strategic framework in 2023, and we warmly welcomed Sunni Nishimura as the new Executive Director of our administrative centre host, the BC Electronic Library Network (BC ELN). With her extensive consortial experience, I'm confident Sunni's expertise and vision will chart a positive course for eHLbc.

In 2023, eHLbc continued to enhance its licensing infrastructure, introducing a new model license and improved license management tools to better support our member organizations. The Core Suite of essential health resources has entered the second year of its four-year term, ensuring uninterrupted access for all members. Additionally, eHLbc has been proactive in rolling out new learning opportunities to bolster the professional development of member organization staff.

Thank you for your dedication and collaboration as we navigate these developments together. Here's to another year of growth, innovation, and collective achievement!

Chantalle Jack



Chantalle Jack

eHLbc Management
Committee Chair

BC Cancer

Provincial Health
Services Authority

From Students to Professionals:
A British Columbia with excellent and equitable
access to trusted health information.

Setting Strategic Directions

In June, delegates representing eHLbc's 50 member organizations convened for a one-day strategic planning event. Attendees reflected on the past few years of challenges and successes, and using insights from member survey data, affirmed four directions for the consortium:

- Supporting eHLbc Members
- Optimizing Professional Development
- Growing our Collection of Opt-in Resources
- Maintaining a Core Suite of Resources



These four directions provide structure to the [2024-2028 Strategic Framework](#) and guide eHLbc's progression over the next five years. With the adoption of a shorter cycle for goal-setting (2-3 years), the framework facilitates more frequent evaluation and adaptation. Complementing this, eHLbc has released a comprehensive [dashboard](#) outlining essential tasks aimed at goal achievement, alongside a commitment to regular progress updates.



Welcoming new Leadership

In 2023, eHLbc's administrative centre host BC ELN welcomed a new executive director, Sunni Nishimura. Before her appointment, Sunni was a coordinator and then manager with BC ELN for 17 years, and worked on multiple eHLbc initiatives, serving most recently as the eHLbc Operations Manager. In her new role, Sunni will be collaborating closely with the eHLbc consortium and serving on the eHLbc Management Committee.



“I feel incredibly privileged to be a part of the eHLbc community, and I am excited to serve you in my new capacity.”

– Sunni Nishimura

Stronger Together

Since 2013, Simon Fraser University (SFU) Library has served as eHLbc's host, providing administrative, financial, and organizational infrastructure to the consortium. SFU Library houses BC ELN, which serves as the administrative centre for eHLbc. This co-location fosters synergy through resource sharing and maximized cost savings. Staff collaborate across both consortia, exchanging ideas and expertise, and where there are opportunities for eHLbc and BC ELN to join licenses together, such as through Consortia Canada agreements, the larger subscription numbers bring better discounts to all.

2023 Achievements

eHLbc plays a crucial role in ensuring equitable access to vital online health information for healthcare and post-secondary communities. Centralized negotiation leverages larger subscriptions for better discounts and saves organizations time. The consortium also provides value through learning and networking opportunities.

Licensing Infrastructure

Released New Model License

In concert with BC ELN, eHLbc developed a new model license under the direction of terms and conditions expert Carol Stephenson, formerly of the Council of Prairie and Pacific University Libraries, and through collaboration with national licensing colleagues. The model license is a foundational document that communicates the consortium's ideal terms to vendors. EBSCO and ProQuest, BC ELN and eHLbc's two largest vendors, have adopted the model license with minimal changes.

Enhanced ConsortiaManager Tools

The consortium continued to support members through the transition to ConsortiaManager, eHLbc's license management tool, with a "ConsortiaManager Tip of the Month" email campaign. The Admin Centre updated custom metadata to improve ConsortiaManager's reporting functionality and released a new ConsortiaManager [guide for Affiliate Members](#). eHLbc staff are active in national and international ConsortiaManager user groups to strategize optimal ways of using this powerful tool.



The eHLbc model license is accessible for member organization staff to use and customize for their own vendor negotiations. Find it along with guiding documentation on the [Licensing Overview](#) page.



ConsortiaManager tips and tricks are available in the [help section](#) (login required).

The Core Suite

eHLbc renewed the Core Suite, a multi-vendor bundle that all eHLbc member organizations have access to. The Core Suite includes journals, evidence-based reviews, books, and more that serve the broad needs of health care providers, researchers, and students. See Appendix A for a list of resources included in the Core Suite.

For just \$5.50 a year...



For the low cost of just \$5.50 per individual per year (the price of one fancy coffee), students, educators, researchers and health care professionals have anytime/anywhere access to evidence-based health information through the Core Suite.

Opt-in Resources

Renewed 14 Opt-in Agreements

In 2023, eHLbc renewed 14 agreements (including 30 products) for member organizations. These are available to members on an opt-in basis, allowing for flexibility and adjustments as member needs shift. See Appendix A for a list of opt-in resources.

eHLbc regularly collaborates with other consortia in Western Canada on licensing agreements and is an active member in Consortia Canada, which brings library consortia together to license electronic resources that are useful and relevant to members across the country. Pooling subscription power through these types of collaborations results in stronger discounts for eHLbc members. In 2023, eHLbc participated in 2 Consortia Canada-brokered licenses, and 3 licenses with Western consortia.

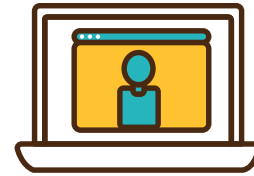


Thanks to consortial discounts on opt-in agreements, in 2023 eHLbc members collectively saved approximately **\$800,000.**

Professional Development

Expanded Learning Opportunities

eHLbc continued its series of learning opportunities in 2023 with sessions on Ovid MEDLINE and Medical Subject Headings, Supporting Clinicians with eHLbc EBSCO Resources, and JBI Evidence-based Practice Database. Recordings of all previous sessions are available on the eHLbc website under [Training & Support](#) (Log in required to view recordings).



Since eHLbc began offering learning opportunities in 2021, staff from 42 member organizations have attended sessions.

The Year Ahead

Activities on the horizon for 2024 include:

- Strengthening orientation materials and processes, including the development of an asynchronous orientation program.
- Reviewing provincial accessibility legislation and identifying gaps for the consortium.
- Continuing to offer learning opportunities, and exploring peer-to-peer learning.
- Reviewing the new product selection process.

eHLbc Management Committee as of Dec 2023

Chair

Chantalle Jack, BC Cancer, Provincial Health Services Authority

Vice-Chair

Todd Mundle, Kwantlen Polytechnic University

Post-Secondary Sector Representatives

Megan Crouch, Simon Fraser University
Debbie Schachter, Langara College

Health Sector Representatives

Connie Bolding, Interior Health Authority
Brooke Scott, Fraser Health Authority

Affiliate Sector Representative

Rachael Bradshaw, Physiotherapy Association of BC

Financials

Funded by members, eHLbc is a self-sustaining organization operating on a cost-recovery basis.

eHLbc Administration

		2022/23 Actual	2023/24 Projected
REVENUE	Carryforward	18,073	24,041
	Full Member Fees	127,099	125,101
	Affiliate Member Fees	11,354	9,100
	Miscellaneous Revenue (includes prepayments etc.)	7,300	2,359
Total Revenue		163,826	160,600
EXPEND.	Coordination and Staffing	123,037	126,999
	Strategic Planning Event	n/a	12,401
	Administration/Communication/Governance	1,809	2,598
	Technology Infrastructure (including ConsortiaManager)	14,940	11,210
Total Expenditure		139,786	153,207

Revenue over Expenditure (Carryforward)	24,041	7,393
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Licensing Programme

		2022/23 Actual	2023/24 Projected
REVENUE	Carryforward	239,358	229,298
	Member Cost Contributions (Core Suite & Opt-in Licences)	4,425,917	4,655,538
	Affiliate Member Contributions (Core Suite)	34,981	35,597
	Miscellaneous Revenue (includes prepayments etc.)	92,865	116,787
Total Revenue		4,793,121	5,037,220
EXP.	Payments to Vendors (Core Suite and Opt-In)	4,563,824	4,816,922
Total Expenditure		4,563,824	4,816,922

Revenue over Expenditure (Carryforward)	229,298*	220,298**
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* 2022/23 Carryforward (\$229,298) includes targeted funds to cover Core Suite spending gap and special projects, plus prepayments and credits of \$92,865.

** 2023/24 Carryforward (\$220,298) includes targeted funds to cover Core Suite spending gap and special projects, plus prepayments and credits of \$116,787.

Appendix A: Licensed Resources

Core Suite

APA PsycArticles
APA PsycInfo
Biomedical Reference Collection: Comprehensive Edition
CINAHL Complete
eBooks Nursing Collection
Evidence Based Medicine Reviews
LWW Total Access Collection 2021 with Neurology
EBSCO Medline with Full Text
OVID Medline

Opt-in Agreements

Ageline
Alexander Street Press Video Online
American Psychiatric Association Products (DSM-5 Library, Introductory Textbook of Psychiatry, PsychiatryOnline Core, PsychiatryOnline Premium, Psychotherapy Library)
Clinical Skills (Clinical Skills Core, Pediatric Nursing, Perioperative Nursing, Respiratory Therapy)
DynaMed
EBSCO Discovery Service (EDS)
Full Text Finder (eHLbc House Account)
Health Source Package & Nursing Reference Center (Health Source Package, Health Source Package and Nursing Reference Center Plus)
Joanna Briggs Institute (JBI) Database (JBI Complete Package, JBI EBP Database and Journal Package, JBI Research Package)
Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection
Ovid Products (Health and Psychosocial Instruments, OVID User Licence, EMBASE)
Medline Upgrade (MEDLINE Complete)
Primal Pictures / Anatomy TV
SPORTDiscus Index / SPORTDiscus with Full Text

The Core Suite is available to all eHLbc Members and consists of 5,500 full-text journals, 800 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews. Members choose opt-in resources as budgets and needs dictate.

Appendix B: Member Map

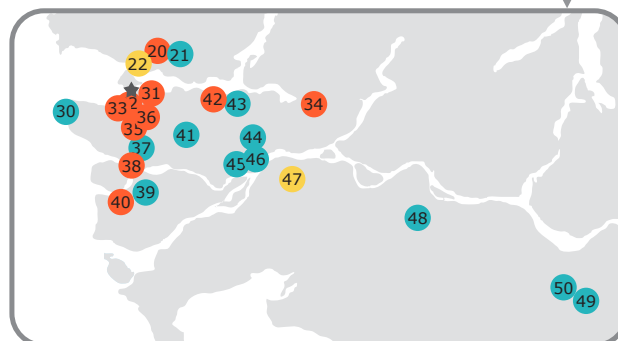
1. Yukon University
2. Yukon Health and Social Services
3. Coast Mountain College
4. Northern Lights College
5. University of Northern BC
6. Northern Health Authority
7. College of New Caledonia
8. Thompson Rivers University
9. North Island College
10. Vancouver Island University
11. University of Victoria
12. Camosun College
13. Island Health Authority
14. Health and Human Services Library (Ministries of Health, Children & Family Development, and Mental Health & Addictions)
15. Nicola Valley Institute of Technology
16. Okanagan College
17. Interior Health Authority
18. Selkirk College
19. College of the Rockies
20. Canadian Assoc. of Occupational Therapists - BC Chapter
21. Capilano University
22. First Nations Health Authority

- ★ Downtown Vancouver
- 23. Alexander College
- 24. Vancouver Community College
- 25. Providence Health Care
- 26. Provincial Health Services
- 27. Vancouver Coastal Health Authority
- 28. College of Physicians and Surgeons of BC
- 29. Health Employers Assoc. of BC

30. University of British Columbia
31. BC College of Nurses and Midwives
32. Nurses and Nurse Practitioners of BC
33. Michael Smith Health Research BC
34. BC Assoc. of Kinesiologists
35. Physiotherapy Assoc. of BC
36. Speech and Hearing BC
37. Langara College
38. Reg. Massage Therapists' Assoc. of BC
39. Kwantlen Polytechnic University
40. WorkSafe BC
41. BC Institute of Technology

Key

- Post-Secondary Institution
- Health Authority
- Government/Health Professional Organization



42. Work Wellness Institute
43. Simon Fraser University
44. Justice Institute of BC
45. Douglas College
46. Canadian College of Naturopathic Medicine
47. Fraser Health Authority
48. Trinity Western University
49. University of the Fraser Valley
50. Columbia Bible College



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