



eHLbc Strategic Framework 2024-2028

Updated June 2025

Mission

Providing the British Columbia post-secondary and health care communities with consistent, high quality, cost-effective, and equitable health library resources that support and improve practice, education, and research.

Vision

From Students to Professionals: A British Columbia with excellent and equitable access to trusted health information.

Core Values

Collaborative: eHLbc is committed to collaboration within and across BC's government, health, and post-secondary sectors.

Proactive: eHLbc uses innovative and imaginative solutions that transform and improve the delivery of quality health information resources and services.

Responsive: eHLbc responds flexibly to members' needs and to larger changes in the evolving health information delivery environment.

Equitable: Committed to the belief that all health students, researchers, and practitioners deserve access to quality information no matter their home institution or location, eHLbc supplies services to members based on the principles of balance and fairness.

Accountable: Using open and transparent business practices, eHLbc provides full accountability to funders, members, and other partners with integrity.

Sustainable: By finding innovative and efficient ways to provide services and control costs, eHLbc ensures its continuing improvement and ongoing viability.

Guided by core values and the following drivers, the consortium will establish purposeful goals. Like the warp and weft of a woven textile, directions, values, and drivers will intersect to form the consortium's strategic framework.

- Equity
- Diversity
- Inclusion
- Accessibility
- Indigenization
- Decolonization



Directions and Goals

eHLbc's 2024-28 Strategic Framework offers a flexible planning approach for the future, mobilized by four core directions. The consortium adopts shorter cycles (2-3 years) to establish goals, facilitating frequent evaluation and necessary adjustments to ensure progress meets members' needs.

Short term goals were reviewed by the Management Committee and updated with input from the All Member Group in June 2025.

1. Support eHLbc Members

2-3 Year Goals:

- Investigate current and future accessibility needs of consortium and map internal/external considerations.
- Evaluate the accessibility and efficacy of eHLbc orientation materials.
- Host a 1-hour virtual "Gathering Space" at least twice a year to provide members opportunities to connect around issues of shared interest.

2. Optimize Professional Development

2-3 Year Goals:

- Facilitate member-to-member learning opportunities, driven by needs assessment.

3. Grow Collection of Opt-In Resources


2-3 Year Goals:

- Review the eHLbc Electronic Suggestion Box (eBox) and Ranking Survey processes to ensure the consortium is pursuing appropriate resources.
- Hold a virtual discussion to hear how medical research landscape is changing, impacts on publishing trends, and opportunities to leverage new resources.

4. Maintain a Core Suite of Resources

2-3 Year Goals:

- Align terms and conditions for Core Suite vendors with those in the eHLbc model license, ensuring they reflect eHLbc values and BC Accessibility standards.
- Increase awareness of the content and scope of eHLbc's core resource suite.

- 
- Evaluate the efficacy of Core Suite marketing and value metrics for eHLbc members.

Released October 2023 | Updated June 2025