

## eHLbc Strategic Framework 2024-2028

### Mission

Providing the British Columbia post-secondary and health care communities with consistent, high quality, cost-effective, and equitable health library resources that support and improve practice, education, and research.

### Vision

From Students to Professionals: A British Columbia with excellent and equitable access to trusted health information.

### Core Values

**Collaborative:** eHLbc is committed to collaboration within and across BC's government, health, and post-secondary sectors.

**Proactive:** eHLbc uses innovative and imaginative solutions that transform and improve the delivery of quality health information resources and services.

**Responsive:** eHLbc responds flexibly to members' needs and to larger changes in the evolving health information delivery environment.

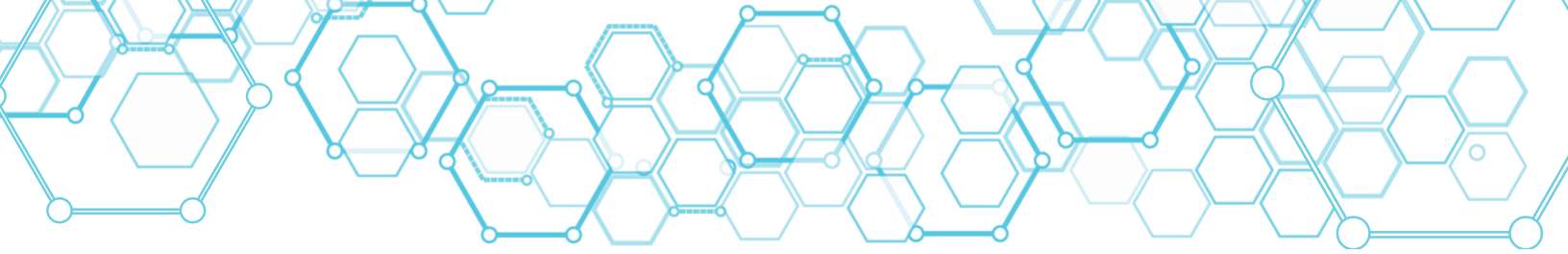
**Equitable:** Committed to the belief that all health students, researchers, and practitioners deserve access to quality information no matter their home institution or location, eHLbc supplies services to members based on the principles of balance and fairness.

**Accountable:** Using open and transparent business practices, eHLbc provides full accountability to funders, members, and other partners with integrity.

**Sustainable:** By finding innovative and efficient ways to provide services and control costs, eHLbc ensures its continuing improvement and ongoing viability.

Guided by core values and the following drivers, the consortium will establish purposeful goals. Like the warp and weft of a woven textile, directions, values, and drivers will intersect to form the consortium's strategic framework.

- Equity
- Diversity
- Inclusion
- Accessibility
- Indigenization
- Decolonization



## **Directions and Goals**

eHLbc's 2024-28 Strategic Framework offers a flexible planning approach for the future, mobilized by four core directions. The consortium adopts shorter cycles (2-3 years) to establish goals, facilitating frequent evaluation and necessary adjustments to ensure progress meets members' needs.

### **1. Support eHLbc Members**

2-3 Year Goals:

- Ensure eHLbc's administration and operations are in alignment with BC's Accessibility standards.
- Strengthen orientation materials and processes, including the development of an asynchronous orientation program.
- Identify areas of common interest to members and preferred methods of connection to support communities of practice.

### **2. Optimize Professional Development**

2-3 Year Goals:

- Facilitate member-to-member learning opportunities, driven by needs assessment.

### **3. Grow Collection of Opt-In Resources**

2-3 Year Goals:

- Review the eHLbc Electronic Suggestion Box (eBox) and Ranking Survey processes to ensure the consortium is pursuing appropriate resources.
- Ensure eHLbc Model License reflects evolving BC Accessibility standards and remains aligned with eHLbc values.

### **4. Maintain a Core Suite of Resources**

2-3 Year Goals:

- Align terms and conditions for Core Suite vendors with those in the eHLbc model license, ensuring they reflect eHLbc values and BC Accessibility standards.
- Increase awareness of the content and scope of eHLbc's core resource suite.
- Engage in an ongoing review and analysis of core suite content for relevance.

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