

Core Suite Member Input Survey: Results

February 2025

Executive Summary

eHLbc has initiated a renewal process for the [Core Suite bundle](#), which expires March 31, 2026. As a first step in this process, the eHLbc Administrative Centre surveyed member organizations to gather feedback on current Core Suite resources, information needs, and preferred communication tools to support decision-making.

The five-question, online survey received an 87% response rate (41 total respondents out of 47 eHLbc members):

- 27 post-secondary sector respondents (out of a possible 28)
- 14 health sector respondents (out of a possible 19)

Findings

100% of respondents indicated that the current Core Suite meets their organization's needs.

- 27% of those who are satisfied with the Core Suite had additional suggestions for improvement. Desired changes were primarily suggestions for specific products to be added to the Core Suite. No product was unanimously requested.

The survey offered an opportunity for respondents to comment broadly on the Core Suite. Comments ranged considerably but can be grouped into three clusters:

- general comments about the Suite's usefulness and structure
- feedback for vendors pertaining to their products
- requests for specific products to be considered for the Core Suite

Regarding the length of the Core Suite subscription term:

- 49% of respondents indicated they had no preference for term length
- 39% of respondents prefer a four-year term
- 12% of respondents prefer a three-year term
- Most comments indicated a desire for the more favorable pricing that a longer term can secure.

Comments indicate that the proposed communication plan (which includes a series of Core Suite webpages and a “Case for Renewal” document) will meet members’ information needs, and that additional information to support decision-making is not required at this time.

Next Steps

With clear support indicated for the Core Suite, the eHLbc Administrative Centre will begin the next steps of the renewal process. The Core Suite Team, comprised of S. Nishimura, R. Ouimet, B. Weigel, and L. Hopton, will:

- Communicate and negotiate with vendors to obtain a pricing proposal
- Share information and updates with eHLbc All Member Group
- Gather member input on the Core Suite proposal

The process is slated to be completed in late 2025, before the new license term begins on April 1, 2026.

Administrative Centre staff will also review the products that were suggested by members in this survey. If these meet eHLbc’s [licensing principles](#) and are feasible for consortial licensing, they will be added for consideration when new products are selected.

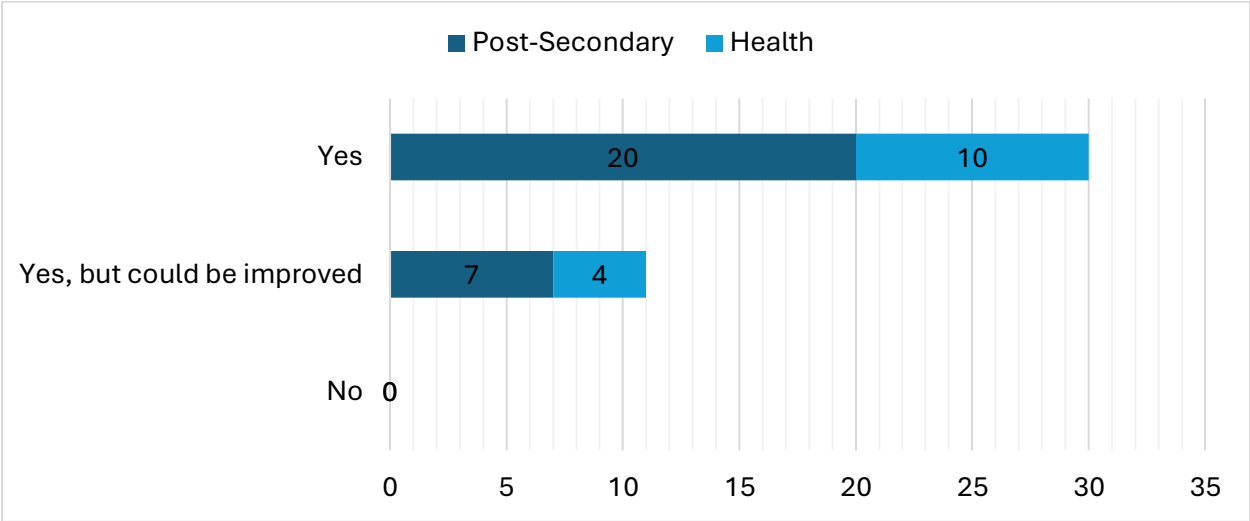
There will be opportunities for eHLbc member organizations to engage with the Core Suite licensing process. Q&A sessions and the Core Suite Web are potential venues for members to share their perspectives, ask questions, and learn about this provincial collaboration.

Part One: Core Suite Resources – Summary of Responses

The following is a summary of responses. Full responses and comments to all questions are included in the appendix.

SATISFACTION WITH CORE SUITE

Question 1. Does the current Core Suite meet your organization’s needs?



Follow-Up Questions

For respondents who said “Yes”:

Question 1a. How do the Core Suite resources meet your organization’s needs?

Summary (11 comments)

- Meets usage needs of organization/school/curriculum (8 mentions)
- Includes essential health information resources (3 mentions)
- Meets organization’s minimum information needs and is adequately supplemented by interlibrary loan
- Desire for more content and lower pricing

For respondents who said “Yes, but could be improved”:

1b. How might the Core Suite be improved to better meet your organization’s needs?

Summary (11 comments)

General

- More content/coverage (2 mentions)
- Desire to unbundle or lack of need for certain resources (2 mentions)
- Video streaming collections
- More clinical exercise resources
- More pharmacy-oriented resources
- More dental resources
- Overall pleased with Core Suite resources

Specific Product Requests

- Embase (Ovid) (2 mentions)
- APA PsycInfo (Ovid)
- Bates’ Visual Guide
- CINHAL Ultimate
- Cochrane Oral Health Reviews
- Dentistry & Oral Sciences Source (EBSCO)
- Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-5) (APA)
- Embase (Elsevier)
- Mosby's Nursing Video Skills
- Rehabilitation Reference Center
- UpToDate Lexidrug (formerly Lexicomp)

SUGGESTED CHANGES

Question 2. Changes to the Core Suite

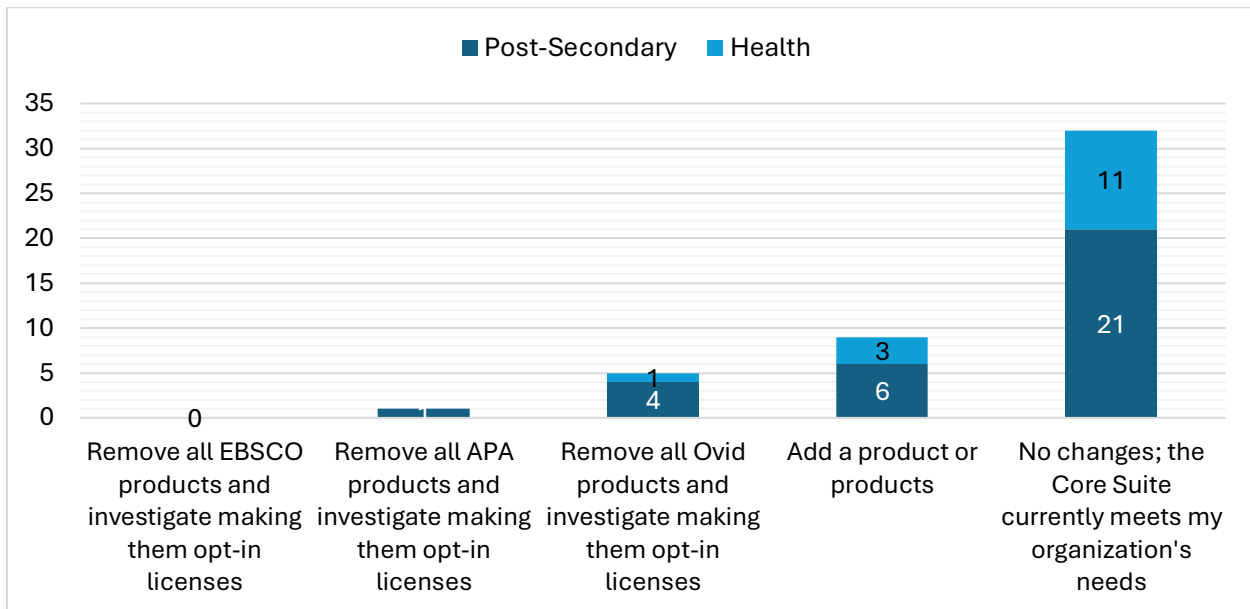
Background: Due to the scale and nature of the Core Suite agreements, possible changes to the Core Suite's composition are limited. Each vendor (EBSCO, Ovid, APA) provides a bundle of products that are discounted heavily, and changes to the structure of the bundle will have impacts.

For example, removing an individual product would not result in significant savings – savings could only come from removing an entire vendor from the deal. Opt-in licenses for the dropped products would come at a higher cost and would require further investigation.

Similarly, adding a product would increase the price for the Core Suite, meaning it would require consent from all eHLbc members. Suggestions for new products that are not unanimously desired may be investigated for opt-in licensing.

Therefore, any changes to the Core Suite would require significant buy-in from eHLbc membership. With that in mind, what changes to the Core Suite would better meet your needs? [select all that apply]

- *Remove all APA products and investigate making them opt-in licenses*
- *Remove all EBSCO products and investigate making them opt-in licenses*
- *Remove all Ovid products and investigate making them opt-in licenses*
- *Add a product or products (please specify)*
- *No changes; the Core Suite currently meets my organization's needs*



For respondents who said “Add a product or products”:

Question 2a. Please specify which product(s) you are interested in adding.

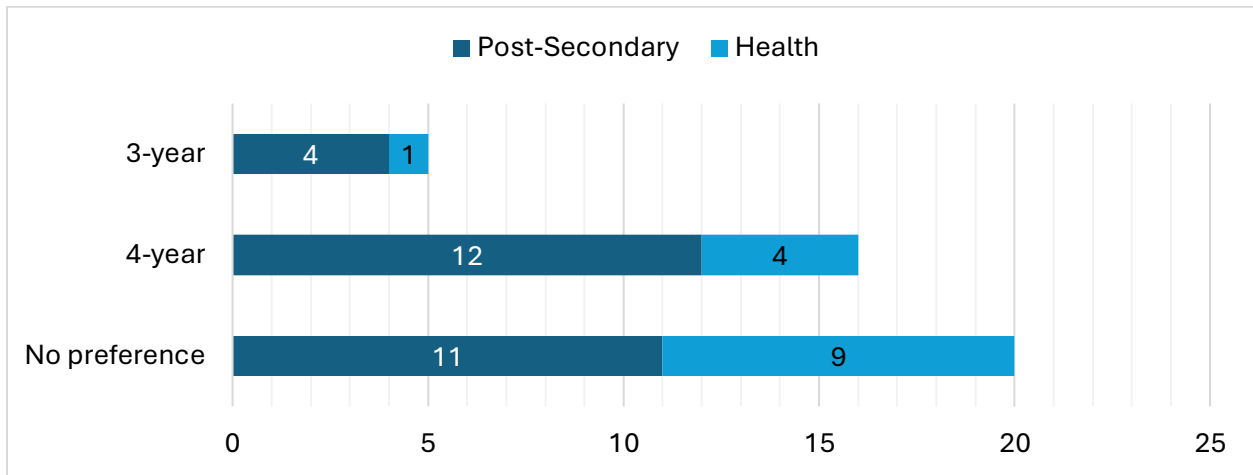
Summary (9 comments)

- Embase (Ovid) (3 mentions)
- APA PsycInfo (Ovid) (2 mentions)
- Bates’ Visual Guide (2 mentions)
- Dentistry & Oral Sciences Source (EBSCO) (2 mentions)
- CINAHL Ultimate (EBSCO)
- Cochrane Oral Health Reviews
- Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-5) (APA)
- Embase (Elsevier)
- JBI EBP Database (Ovid)
- Mosby's Nursing Video Skills
- Rehabilitation Reference Center (EBSCO)
- UpToDate Lexidrug (formerly Lexicomp)
- Suggestion to make EBSCO products opt-in if EBSCO’s new user interface is not improved to meet systematic review needs

SUBSCRIPTION TERM PREFERENCE

Question 3. Please tell us your preference for length of subscription term: 3-year, 4-year, no preference

Background: In the previous Core Suite renewal, eHLbc negotiated a four-year subscription term. A four-year license agreement allows for potentially better pricing and lower annual increases, while a three-year license increases flexibility.



Follow-Up Comments

Respondents who chose 3-year subscription term (1 comment):

- Preference for three-year but satisfied with four-year if pricing is better

Respondents who chose 4-year subscription term (7 comments):

- Preference for better pricing that longer term provides (5 mentions)
- Longer term provides predictive costing and stability (2 mentions)
- Suggestion that a five-year term be considered if this would result in better pricing and there was interest from eHLbc membership in a longer term

Respondents who did not have a preference (6 comments):

- Prefer better pricing but will work with what larger group needs (3 mentions)
- Preference for a longer term, as flexibility is outweighed by cost savings and predictability (2 mentions)

- Interest in a possible opt-out clause considering the current state of post-secondary library budgets

ADDITIONAL CORE SUITE COMMENTS

Question 4. Please share any further comments or suggestions you have about the Core Suite resources

Summary (17 comments)

General

- Expressing appreciation for eHLbc (4 mentions)
- Suggestion that eHLbc use the Core Suite renewal as an opportunity to advocate for improvements to EBSCO user interface (2 mentions)
- Ovid products are seldom used at organization, except for LWW Total Access Collection (2 mentions)
- Appreciation for the Core Suite which provides clinicians at the organization with evidence-based resources they could not otherwise access
- Desire for conciseness in Core Suite member communications
- Frustration at difficulty in making changes to the Core Suite
- Request for additional opportunities to provide feedback

Feedback for Vendors

- Concerns about advanced search functionality in the new EBSCO user interface (3 mentions)
- Concerns that Ovid interface is not user-friendly (3 mentions)

Product Requests

- APA PsycInfo via Ovid
- Embase via Ovid
- Joanna Briggs Institute (JBI) database via Ovid
- More full text databases (e.g., CINAHL Ultimate and MEDLINE Complete)
- Nursing textbooks

Part Two: Communication and Information Needs – Summary of Responses

The following is a summary of responses. Full responses and comments to all questions are included in the appendix.

INFORMATION NEEDS

Question 5: Background: To support members' understanding and decision-making around the Core Suite, the eHLbc Admin Centre will develop a set of webpages including the following information:

- *Pricing information (Core Suite pricing, retail pricing)*
- *Renewal process timeline*
- *Proposal information (including updates on negotiation process)*
- *Product information (title lists and usage statistics)*

Additionally, as in past practice, eHLbc will release a document titled “Case for Renewal” as the final stage of the Core Suite negotiation and renewal cycle. This document is intended to support your organization’s decision-making and provides context and rationale if you are discussing the Core Suite with senior administrators. (You can view the last [Case for Renewal](#) here. Note: Login required. The Case for Renewal contains negotiated pricing information – please do not share outside your organization.)

Is there any additional information that you or your institution need to support decision-making? If yes, please describe your needs here:

Summary (17 comments)

- No additional information needed at this time (12 mentions)
- Appreciation for group purchasing power and streamlined negotiations (2 mentions)
- Information on any substantial changes to the license agreement terms
- Suggestion to move Core Suite renewal information to ConsortiaManager rather than separate set of webpages
- Appreciation for the Core Suite which provides access to resources that institution would not otherwise be able to afford
- Appreciation for the Case for Renewal document and its value in explaining cost savings to organization’s director

Appendix: Full Comments

1. Does the current Core Suite meet your organization's needs? (Yes)

Organization	Response	We welcome your comments. How do the Core Suite resources meet your organization's needs?
Alexander College	Yes	Coverage aligned with our courses in Psychology and Biology, along with expanding offerings in Health Sciences. A privilege to participate as affiliate members
British Columbia Institute of Technology	Yes	
Camosun College	Yes	Covers the major 3 databases PsycInfo, Medline, CINAHL
Capilano University	Yes	
Coast Mountain College	Yes	We are a small 2 year college, it suits our needs.
College of New Caledonia	Yes	
College of the Rockies	Yes	The databases included in the current Core Suite does meet the needs of our users in our programs.
Douglas College	Yes	
Health and Human Services Library (Ministries of Health and Children & Family Development)	Yes	
Health Employers Association of BC	Yes	
Interior Health	Yes	
Island Health	Yes	These resources are well used so my assumption is that they are helpful in supporting the information needs of our organisation. Good call in offering Medline from two interfaces as they are used equally. 3,222 searches in OVID UI and 3,601 on EBSCO UI in last 12 months. Curious as to LWW Total Access Collection's 12,923 "Investigations"

		for same period. What is an “investigation” as compared to a search? I think the Core Suite hits most of the marks with respect to the types, ranges of information resources required by a healthcare authority as well as the clinical specialities included. That said, we (Island Health) subscribe to a number of other information resources (Clinical Key for Nursing, Health Business Elite, New England Journal of Medicine that OVID now is the vendor for) that other Health Authorities do not have the budget for or may not be interested in as a consortia buy.
Kwantlen Polytechnic University	Yes	I recently reviewed usage, and I see that most of the products in the collection are reasonably well-used. My institution doesn't get a lot of usage on the Ebook Nursing Collection, but maybe other institutions do.
Langara College	Yes	
Nicola Valley Institute of Technology	Yes	
North Island College	Yes	
Northern Health	Yes	They're adequate. I would say we provide the minimum to suit our needs, and it's no issue to ILL what we can't access.
Northern Lights College	Yes	It provides access to databases that serve our social science programs, especially psych courses, and our health science programs which include our Health Care Assistant program, our Practical Nursing Program and our pre-Nursing degree program. The latter prepares students to continue their studies towards a BSC in Nursing from UNBC (partner).
Physiotherapy Association of BC	Yes	
Providence Health Care	Yes	We primarily use the EBSCO resources and Medline
Selkirk College	Yes	
Speech and Hearing BC	Yes	

Thompson Rivers University	Yes	As far as I can tell the nursing faculty at my institution are satisfied with the resources in the package. That said, more content, lower pricing (or both) would always be welcome.
Trinity Western University	Yes	The Core Suite is absolutely vital to properly resource our Nursing, Psychology, and Counselling Psychology Programs.
University of British Columbia	Yes	
University of Victoria	Yes	
Vancouver Coastal Health	Yes	
Vancouver Island University	Yes	
WorkSafeBC	Yes	
Yukon University	Yes	

1. Does the current Core Suite meet your organization's needs? (Yes, but could be improved)

Organization	Response	How might the Core Suite be improved to better meet your organization's needs? Please include specific suggestions with your comments.
British Columbia Association of Kinesiologists	Yes, but could be improved	Our profession predominantly seeks out current evidence-informed research on the efficacy and best practice in exercise and physical activity. The current core suite covers this somewhat, however it would be nice if it covered it to a greater extent. Currently we also subscribe to SportDiscus which is exercise based but not focused on clinical exercise, which is the most important aspect to our members. We do not anticipate or expect a change to the core suite and are generally pleased with what is currently provided.
Canadian College of Naturopathic Medicine	Yes, but could be improved	Adding Elsevier's Embase would be an excellent addition to the Core Suite.
Columbia Bible College	Yes, but could be improved	Our students only access APA PsycArticles and APA PsycInfo, and maybe MEDLINE. The other resources in the suite are rarely used as we do not offer courses

		that require information from those resources. I am not sure what to suggest, except is there a way to only purchase the APA resources (at a cheaper cost) than having to buy the whole bundle? Or could the bundle be made smaller, dividing the medical content from the psychological content. However, as I read below, this is not possible. However, our frustration at having to buy the whole bundle should be noted.
Fraser Health	Yes, but could be improved	If the Core Suite included Embase that would better meet our organization's needs.
Health Regulatory Hub Library (formerly BC College of Nurses and Midwives)	Yes, but could be improved	Right now, the Core Suite has CINAHL Complete, but we pay extra to get CINAHL Ultimate as an upgrade. Would be nice if CINAHL Ultimate was the Core Suite product. Also, I know the DSM-5 Library is offered as a boutique add-on to the Core Suite APA products, together with PsychiatryOnline (which I'm not familiar with). We don't subscribe to the boutique add-on, but the DSM-5 online library would be something our organization would value being part of the Core Suite (more so than even the APA core databases themselves). We just have the print version in our library on reference right now.
Justice Institute of British Columbia	Yes, but could be improved	It would be great if there were more video streaming collections. Maybe these would be better as a boutique licenses.
Okanagan College	Yes, but could be improved	Since we no longer have the first two years of the BSN, some products may be at a level higher than our current health programs focused on HCA and LPN and therapy assistant
Provincial Health Services Authority	Yes, but could be improved	I would be in favour of adding Embase (Ovid) to the core suite, or even swapping it for Medline (Ovid) given we would then have Medline through Medline Full-Text (EBSCO), PubMed, and Embase (which includes Medline). However, I understand this might not be possible. Embase (Ovid) is available as a boutique purchase, but I see it as a core database. The additional content from Embase would be really beneficial in my searches specific to drugs. In addition, there has been an increase in systematic reviews and projects requiring comprehensive searches and coverage and Embase is listed as part of

		<p>the optimal database combination for best coverage (eg. https://link.springer.com/article/10.1186/s13643-017-0644-y, https://link.springer.com/article/10.1186/s13643-016-0215-7) (PHSA)</p> <p>Would love to see Rehabilitation Reference Center and EMBASE included (BC Children's and BC Women's Hospital and Health Centre)</p>
Simon Fraser University	Yes, but could be improved	We have had several inquiries regarding access to PsycINFO on the Ovid platform.
University of Northern British Columbia	Yes, but could be improved	The addition of Mosby's or Bates visual guides would be helpful. However, I understand that this has been discussed in the past with little to no traction with the publisher. In addition, these resources would likely add considerable additional cost which is undesirable given the reality of budget cuts at most institutions.
Vancouver Community College	Yes, but could be improved	The current Core Suite is strong, especially for nursing and general health sciences, but it could use some improvements to better support pharmacy and dental programs. Adding more specialized resources like Lexicomp, Dentistry & Oral Sciences Source (EBSCO), and Cochrane Oral Health reviews would be a very useful enhancement.

2. What changes to the Core Suite would better meet your needs? [select all that apply]

- Remove all APA products and investigate making them opt-in licenses
- Remove all EBSCO products and investigate making them opt-in licenses
- Remove all Ovid products and investigate making them opt-in licenses
- Add a product or products (please specify)
- No changes; the Core Suite currently meets my organization's needs

Organization	Response	Please specify which product(s) you are interested in adding. [if “Add a product or products” was selected]
Alexander College	No changes; the Core Suite currently meets my organization's needs	
British Columbia Association of Kinesiologists	No changes; the Core Suite currently meets my organization's needs	
British Columbia Institute of Technology	No changes; the Core Suite currently meets my organization's needs	
Camosun College	Remove all Ovid products and investigate making them opt-in licenses Add a product or products	Add Dentistry and Oral Sciences Source from EBSCO Add Bates Visual Guide --but, Communication & Interpersonal Skills videos only
Canadian College of Naturopathic Medicine	Add a product or products No changes; the Core Suite currently meets my organization's needs	Elsevier's Embase
Capilano University	Remove all Ovid products and investigate making them opt-in licenses	
Coast Mountain College	No changes; the Core Suite currently meets my organization's needs	
College of New Caledonia	No changes; the Core Suite currently meets my organization's needs	

College of the Rockies	No changes; the Core Suite currently meets my organization's needs	
Columbia Bible College	Remove all Ovid products and investigate making them opt-in licenses	
Douglas College	No changes; the Core Suite currently meets my organization's needs	
Fraser Health	Add a product or products	Embase (Ovid)
Health and Human Services Library (Ministries of Health and Children & Family Development)	No changes; the Core Suite currently meets my organization's needs	
Health Employers Association of British Columbia	No changes; the Core Suite currently meets my organization's needs	
Health Regulatory Hub Library (formerly BC College of Nurses and Midwives)	Add a product or products	Substitute CINAHL Ultimate for CINAHL Complete, and add the DSM-5 online to the APA Core Suite. I appreciate this might not be unanimously desired, but this would make the Core Suite better suit our needs.
Interior Health	No changes; the Core Suite currently meets my organization's needs	
Island Health	No changes; the Core Suite currently meets my organization's needs	
Justice Institute of British Columbia	No changes; the Core Suite currently meets my organization's needs	
Kwantlen Polytechnic University	No changes; the Core Suite currently meets my organization's needs	
Langara College	No changes; the Core Suite currently meets my organization's needs	
Nicola Valley Institute of Technology	No changes; the Core Suite currently meets my organization's needs	
North Island College	No changes; the Core Suite currently meets my organization's needs	

Northern Health	No changes; the Core Suite currently meets my organization's needs	
Northern Lights College	No changes; the Core Suite currently meets my organization's needs	
Okanagan College	Remove all Ovid products and investigate making them opt-in licenses	
Physiotherapy Association of British Columbia	No changes; the Core Suite currently meets my organization's needs	
Providence Health Care	Remove all Ovid products and investigate making them opt-in licenses No changes; the Core Suite currently meets my organization's needs	
Provincial Health Services Authority	Add a product or products	Embase (Ovid) Rehabilitation Reference Center (EBSCO)
Selkirk College	No changes; the Core Suite currently meets my organization's needs	
Simon Fraser University	Add a product or products	PsycINFO on Ovid platform
Speech and Hearing BC	No changes; the Core Suite currently meets my organization's needs	
Thompson Rivers University	No changes; the Core Suite currently meets my organization's needs	
Trinity Western University	No changes; the Core Suite currently meets my organization's needs	
University of British Columbia	No changes; the Core Suite currently meets my organization's needs	
University of Northern British Columbia	Remove all APA products and investigate making them opt-in licenses Add a product or products No changes; the Core Suite currently meets my organization's needs	Mosby's or Bates video guides.
University of Victoria	Add a product or products No changes; the Core Suite currently meets my organization's needs	*IF* EBSCO's new UI change does not meet systematic review needs and does not see improvement, we

		wonder if we could investigate moving to PsycInfo via Ovid, and/or perhaps even making the EBSCO products opt-in. Re: adding products, UVic recently had to subscribe to Embase (via Ovid), and also subscribe to JBI database via Ovid, and we would be interested in those being added as an opt-in licenses, if feasible.
Vancouver Coastal Health	No changes; the Core Suite currently meets my organization's needs	
Vancouver Community College	Add a product or products	Lexicomp, Dentistry & Oral Sciences Source (EBSCO), and Cochrane Oral Health reviews.
Vancouver Island University	No changes; the Core Suite currently meets my organization's needs	
WorkSafeBC	No changes; the Core Suite currently meets my organization's needs	
Yukon University	No changes; the Core Suite currently meets my organization's needs	

3. Please tell us your preference for length of subscription term: 3-year, 4-year, or no preference

Organization	Response	Comments
Alexander College	Four-year	
British Columbia Association of Kinesiologists	I do not have a preference	Longer term plan is beneficial, especially in periods of instability and rising costs, so the 4 year model is likely the best route at this time.
British Columbia Institute of Technology	Four-year	
Camosun College	I do not have a preference	I lean towards 4 year because of savings as flexibility is not as important to us
Canadian College of Naturopathic Medicine	Four-year	I appreciate the longer subscription terms.
Capilano University	I do not have a preference	
Coast Mountain College	I do not have a preference	
College of New Caledonia	Four-year	
College of the Rockies	Four-year	
Columbia Bible College	I do not have a preference	
Douglas College	I do not have a preference	
Fraser Health	Four-year	Having more years to predict our coming costs is helpful, as well as keeping annual increases low as possible
Health and Human Services Library (Ministries of Health and	I do not have a preference	

Children & Family Development)		
Health Employers Association of British Columbia	I do not have a preference	
Health Regulatory Hub Library (formerly BC College of Nurses and Midwives)	I do not have a preference	I defer to eHLbc's expertise on what would work best from the negotiating perspective, with a slight preference I think for lower pricing, since we are all non-profit agencies.
Interior Health	I do not have a preference	
Island Health	Four-year	Four year lease seems to be the “sweet spot” with respect to best pricing and keeping a cap on increases. Would there be an appetite for 5 year terms if that led to even better pricing or would others see that as too long?
Justice Institute of British Columbia	Four-year	
Kwantlen Polytechnic University	I do not have a preference	
Langara College	I do not have a preference	Both work for us!
Nicola Valley Institute of Technology	I do not have a preference	
North Island College	Four-year	
Northern Health	Four-year	Lower pricing is preferable. The flexibility gap between 3 and 4 years seems somewhat negligible.
Northern Lights College	I do not have a preference	Although pricing is definitely a prime consideration for our small community college, which may get even smaller due to the new immigration rules, we will follow the status quo.
Okanagan College	Three-year	
Physiotherapy Association of British Columbia	I do not have a preference	

Providence Health Care	I do not have a preference	
Provincial Health Services Authority	Four-year	Four years makes sense, even if there are slight changes made to the core suite.
Selkirk College	Four-year	
Simon Fraser University	I do not have a preference	Given the current state of library budgets across the province and at SFU we would be looking for a possible opt-out clause. The incoming med school makes opting out much less likely of course as that will come with money but I know we have had to pull out of at least one multi year deal recently.
Speech and Hearing BC	I do not have a preference	
Thompson Rivers University	Four-year	I can't see us, realistically, needing to reevaluate our subscription any time soon. Usage has been good, feedback has been non-existent, and it seems unlikely that the nursing programs will see much instability with the international student changes, given the shortage of nurses. I think a longer term that gets us good pricing is preferable.
Trinity Western University	Three-year	
University of British Columbia	Three-year	We prefer 3 years but 4 years is okay too if pricing is better.
University of Northern British Columbia	Four-year	Longer term as long as that results in significantly favourable pricing.
University of Victoria	I do not have a preference	
Vancouver Coastal Health	Three-year	
Vancouver Community College	Four-year	
Vancouver Island University	Three-year	
WorkSafeBC	I do not have a preference	
Yukon University	Four-year	

4. Please share any further comments or suggestions you have about the Core Suite resources. Your comments will inform discussions with vendors.

Organization	Comments
Alexander College	Thank you for organizing :)
Camosun College	Thanks for your work on this!
Canadian College of Naturopathic Medicine	Thank you for all that you do for our consortia!
Coast Mountain College	I find the user interface for OVID not very user friendly. That would mean not having access to Evidence Based Medicine Reviews and LWW Total Access Collection 2021 with Neurology, I am not sure how much those databases are used. When using Medline we use the EBSCO version.
Columbia Bible College	It seems odd that you are asking for feedback on something you can't change, but I can see that knowing the thoughts of eHLBC members may affect negotiations with vendors.
Health Regulatory Hub Library (formerly BC College of Nurses and Midwives)	Our library makes no use of Ovid Medline (we only link to EBSCO Medline with Full Text), and very little use of Ovid EBM Reviews, because neither our users or staff are fans of the Ovid interfaces. However, we really appreciate having access to the "LWW Total Access Collection with Neurology" journals part of the Ovid Core Suite - that's the particular part we wouldn't want to give up.
Island Health	I'd be cautious about developing too many webpages without first consulting the membership. Or have you already done that and this is what people want? I think eHLBC already does a great job in the communications area, and personally I prefer concise information with only what I need to know.
Kwantlen Polytechnic University	I would say that the vendor that provides the least value to my institution is probably Ovid. However, we do have reasonable usage on the LWW Journals collection. Since you were asking about removing vendors (I replied "no changes") - if this vendor were to be removed, we could probably get by without LWW journals, as we have access to other article databases, but I'd have to check the usage stats for high use titles, etc., to know for sure. I know that EBMR is an important source, but our usage of it is actually quite low. I'd want additional opportunities to provide feedback as there may be implications I'm not seeing right now if Ovid were to be

	removed. On the other hand, we would not be able to do without CINAHL, Medline, PsycARTICLES, and PsycINFO.
Northern Lights College	We are happy with the core suite.
Physiotherapy Association of BC	Nothing wise to add!
Providence Health Care	In order to promote evidence based practice we need access to evidence. These resources are invaluable to ensuring clinicians who would not necessarily have university library access continue to have simple access to peer reviewed literature.
Provincial Health Services Authority	I am concerned about the EBSCO interface and how that may prevent users (eg. students, staff, librarians) from getting full use of those collections. However, CINAHL (EBSCO) is a key database that I do not want to lose.
Thompson Rivers University	The big demand I have from our nursing faculty is for relevant textbooks. We have a policy against purchasing textbooks because the costs would annihilate our collections budget. I think we would be willing to pay more for access to some of those materials if this were at all a possibility.
University of British Columbia	Thank you for all the great work you do!
University of Victoria	<p>Overall, the suite generally meets our needs as-is, but I have consulted with our Health Sciences Librarians and we have some comments for exploration and/or improvement:</p> <p>As mentioned in question 2, we're concerned about the impending EBSCO interface change, and we wonder if it would it be possible to explore getting PsycInfo on the Ovid platform instead of through EBSCO. Especially if we see the new EBSCO UI continue to not be adequate for systematic review needs and not get the features we've asked for, it would be great to explore alternatives for the EBSCO databases. We are concerned about how we're going to search CINAHL going forward if the search and export limitations remain, since it doesn't seem to have any alternative access option.</p> <p>If the new EBSCO UI continues to be inadequate for systematic review, it would be great to use the renewal of the Core Suite as an opportunity to take a strong approach in negotiations with EBSCO around the features we need from</p>

	<p>their database UI for systematic review purposes.</p> <p>Re: new resources, as also mentioned in question 2, we have recently subscribed to Embase (via Ovid), and have a direct subscription to Johanna Briggs Institute database via Ovid. If there's any possibility of adding those as opt-ins, we would be interested.</p>
Vancouver Coastal Health	<p>Perhaps try to negotiate additional full-text journal packages - I believe there are higher full text coverage versions of Cinahl and Medline via Ebsco. Maybe they could give us more full text while we are having to deal with their dysfunctional new user interface.</p>
Vancouver Community College	<p>OVID Medline is not user-friendly and received less use than other health databases.</p>

5. Is there any additional information that you or your institution need to support decision-making? If yes, please describe your needs here.

Organization	Comments
Camosun College	Nothing at the moment--thanks for your work!
Canadian College of Naturopathic Medicine	Thank you.
Coast Mountain College	If we did not have these resources available through eHLbc we would not be able to afford them.
Douglas College	There is enough information provided. If we need more, we can always contact eHLbc.
Health Employers Association of British Columbia	No further information required.
Island Health	The Case for Renewal is an outstanding document that sums up what my director needs to hear. Sometimes I worry that another director might balk at the cost without understanding that this is a great deal and fantastic support for our organisations that leverages the power of group purchasing with negotiating expertise that we do not have ourselves. No need for PHSA involvement as it's wonderful to have professional eHLBC personnel who understand the world of libraries.
Justice Institute of British Columbia	No additional info needed.
Northern Health	The above is all great information.
Northern Lights College	Not at this time. Thanks.
Physiotherapy Association of BC	Not at this time!
Providence Health Care	no
Provincial Health Services Authority	Thank you!
Selkirk College	Can't think of any, generally happy with core suite as is.
Thompson Rivers University	No. In fact, what I like about the core suite is that I don't have to spend much time thinking about it. It gets used, renegotiation is infrequent, and I trust eHLBC to do good work shepherding the vendors toward a fair agreement.
Trinity Western University	Not from our end.

University of Northern British Columbia	Moving the eHLBC information to Consortia Manager is recommended rather than separate web pages.
University of Victoria	If they license terms have any substantial changes it would be great to be informed about that.