

Maintain Core Suite of Resources

- Supported eHLbc Management Committee decision-making on Core Suite negotiations at a special meeting in February 2018.
- Finalised Core Suite negotiations for a 4-year term, maximising cost savings for members.
- Reviewed the EBSCO and Ovid license agreements for the 2018-2022 Core Suite.
- Released the *Case for Renewal 2018-2022* and confirmed that all members renewed their commitment to eHLbc's Core Suite.
- Identified and communicated affiliate member Core Suite licensing fees for 2018-2022.
- Renewed the Core Suite for 2018-2022 and provided access free-of-charge to the *Nursing eBook Collection*, a collection of ~550 ebooks.
- Investigated the most efficient way to retrieve MARC records for the *Nursing eBook Collection* from OCLC WorldShare Management and EBSCO for health and affiliate members.

Grow Collection of Boutique Resources

- Coordinated renewals and trials of boutique licenses *Alexander Street Press Video Online*, *EBSCO Discovery Service*, and *SPORTDiscus Index / SPORTDiscus with Full Text*.
- Liaised with vendors EBSCO and ProQuest on the renewals.
- Supported correspondence between the eHLbc Management Committee and the Canadian Pharmacists' Association (CPhA) regarding CPhA's decision not to renew eHLbc's license for eCPS and RxTx.

Empower & Support eHLbc Members

- Conducted user testing of the upgraded website with eHLbc community members; incorporated feedback to improve website usability.
- Completed and launched the upgraded eHLbc website <<https://ehlbc.ca>>, increasing the consortium's ability to effectively accomplish strategic communication goals, engage members, and facilitate the management of consortial information.
- Released eHLbc's refreshed logo for member use at: <<https://ehlbc.ca/members/marketing>>
- Produced eHLbc's *Membership Pledge 2018-2022*, outlining the benefits and responsibilities of membership in the eHLbc consortium; available at: <https://ehlbc.ca/sites/default/files/reports/Membership_Pledge_2018-2022.pdf>
- Reaffirmed 50 full and associate members' commitments to eHLbc's vision, goals, and responsibilities of membership.
- Collected and analyzed overall EBSCO and Ovid usage statistics for eHLbc's Core Suite in 2017 to 2018.
- Gathered eHLbc members' quotes, stories, and photos for eHLbc's upcoming *Year in Review*.

- Requested faculty and support staff headcounts from BC's post-secondary institutions for eHLbc's upcoming *Year in Review*.
- Performed in-depth troubleshooting of on-site and off-site access to licensed resources in the Primal Pictures 2016 Upgrade package including iPad app access and IP authentication configuration with the vendor.
- Communicated and documented issues affecting Affiliate member sites using Referrer URL authentication related to HTTPS (Hypertext Transfer Protocol Secure) upgrades.
- Coordinated communications between two member institutions and vendors regarding several shared IP addresses.
- Developed an orientation program for new librarians and staff at member institutions.

Develop eHLbc Affiliate Membership

- Welcomed eHLbc's newest affiliate member: The Association of Registered Nurses of BC (ARNBC).
- Provided ARNBC with an orientation to the consortium and technical support in setting up their access to eHLbc's Core Suite.