



e-WIRE MAGAZINE

featuring the electronic health library and its members

Spring

CHANGE Happens

2 **e-HLbc**

If you are an e-HLbc member but do not have a member login to access the member-only website, please contact info@ehlbc.ca. The member-only website has all kinds of additional information from content updates, usage statistics, vendor contacts and committee documents.

PROFILE: Ana Rosa Blue

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...and MORE

www.ehlbc.ca

Change Happens: A Message from Greg Rowell

Change happens. Change is good. The only thing that is constant is change. Change is all around us. e-*HLbc* is changing on a continuum that provides some consistency, some fresh faces and perspectives, more partners and more access to health information. My term as Health Sector Co-Chair on the Management Committee has come to an end as I have changed jobs. I have left a capable, hard-working group of colleagues at Fraser Health Library Services to join another equally capable, hard working group at UBC where I am now the Head, Woodward Library & Hospital Branch Libraries.

Over my six year involvement with e-*HLbc* we have come from a long agreed upon good idea to the realization that patience, hard work and lots of smart lobbying can pay off with success. e-*HLbc* is a true success story of unprecedented collaboration and ingenuity. Our unprecedented partnership of government, health authority, post-secondary institutions and health associations is something we should all be proud of. Our province-wide model of access to information provides a

*"e-*HLbc* is a true success story of unprecedented collaboration and ingenuity. Our unprecedented partnership of government, health authority, post secondary institutions and health associations is something we should all be proud of."*

cost-effective way for all health students and practitioners to easily access information from the most urban areas to the most remote reaches of the province. Our ever-expanding group of affiliated members also expands the access to information to groups that have never been served in this manner before.

Is all this access to information having an impact? You bet it is. Our users regularly tell us that the ability to quickly find full text articles impacts patient care on a daily basis. The cost per full text download is less than our predicted cost of a cup of coffee. Health students are leaving academia and not leaving behind all access to the information they need to practice.

Can we do more? You bet we can. The addition of Medline with Full Text is just the beginning of the next phase of journey. And guiding this next phase is where a new Management Committee with some old and some new faces will carry the way forward.

In the meantime, I want to thank George, BJ, Nancy, Bob, Lea, Cathy, Ruth, Anita and Leigh Anne (and Jo Anne and Colleen) for being such wise and hard-working colleagues during my term on the Management Committee.

For now, although I will not be directly involved in consortial activities, I will be watching closely as e-*HLbc* moves forward.



Best to all,
Greg Rowell, Head,
Woodward Library, UBC

e-HLbc Elects New Members to its Management Committee

HEALTH SECTOR

- Cathy Rayment, BC Cancer Agency (PHSA), Co-Chair
- Karen MacDonell, College of Physicians & Surgeons of BC, Health Representative
- Ruth Rochlin, Interior Health Authority, Health Representative

POST-SECONDARY SECTOR

- Nancy Levesque, Thompson Rivers University, Co-Chair (continuing to 2010)
- Joy Kirchner, University of BC, Post-Secondary Representative
- Grace Makarewicz, Langara College, Post-Secondary Representative

e-HLbc extends its hearty thanks to the outgoing and incoming Co-Chairs and Management Committee Representatives for their fine work and dedication.

Rural Symposium in Prince George May 31–June 2, 2009

e-HLbc will have an exhibit for informational and demonstration purposes at *Collective Commitment to Action*, the Rural Health Workforce Symposium being held in Prince George May 31–June 2, 2009. Nancy Levesque, e-HLbc Co-Chair, will be participating in the symposium to show how e-HLbc can positively impact rural health and support the rural health workforce.

It's not too late to register for the Rural Symposium. Please visit the website for more information.

www.ruralhealthnetbc.org

A Few Words from New e-*HLbc* Health Sector Co-Chair Cathy Rayment

It is an honor to have been elected to the position of e-*HLbc* Health Sector Co-Chair for the next term. It is an indicator of the success of the consortium that enough candidates were nominated to make elections necessary!

I'm looking forward to working with academic sector co-chair Nancy Levesque, BC Academic Health Council representative BJ Gdanski, and with the newly elected/re-elected members of the Management Committee. It will also be a pleasure to continue working with our ELN Administrative Centre staff, Leigh Anne Palmer, Anita Cocchia and others. I'll miss working with the three talented individuals who are leaving the committee though. The commitment and contributions of Bob Foley, Greg Rowell, and Lea Starr over the past three (and more) years have been tremendous. Greg has assured me that it won't be too great an adjustment switching to Co-Chair...I'm hopeful he's right!

e-*HLbc*'s first three years have been focused on getting the necessary infrastructure established, consolidating the consortium's role, creating a process to extend the consortium to new members, and many other things. The next three years should be a growth phase for the e-*HLbc*. We'll be concentrating on adding

new members, investigating licensing of new resources, and conducting further evaluations of the positive outcomes of providing province-wide access to knowledge resources. These evaluations of the consortium's effectiveness, are we meeting our goals, will undoubtedly be a major focus of the next several years.

The new e-*HLbc* resource licenses for 2009-2011 include Medline with Full Text, as well as the addition of link resolver software. I'm confident that the link resolver will cause a huge increase in the already substantial health sector use of the full text resources. Academic libraries have long been in the forefront, using link resolver software to allow their users to move seamlessly from searching the bibliographic databases to obtaining online articles in journals or full text collections. Now that the Health Authorities have this technology, our busy health professionals will be able to find their information so much faster than before.

The newly elected Management Committee will continue the work on initiatives already set in place, and I'm looking forward to seeing what else we come up with!



Cathy Rayment,
Provincial Library
Leader, BC Cancer
Agency

News from the Administrative Centre

- Full steam ahead! It's unanimous; 100% of members renewed their commitment to e-HLbc through March 2012. e-HLbc looks forward to providing access to high quality resources and to offering a space for cross-sectoral collaboration for another three years.
- Medline with Full Text is now available to all e-HLbc members! Members will now enjoy full text for 500 additional titles including high impact journals, such as the New England Journal of Medicine, Health Affairs, and Quality of Life Research. For more information on establishing access to Medline with Full Text for your organization, contact info@ehlbc.ca.
- Connecting users to resources better and faster! Health Authorities already licensing EBSCO's AtoZ now have access to EBSCO's link resolver, LinkSource, free of charge through e-HLbc. BC's post-secondary institutions already have access to a link resolver through GODOT, part of the open source reSearcher suite available through BC ELN and COPPUL. LinkSource is a vendor-neutral, OpenURL link resolver that puts libraries in control of item-level linking between online services. With LinkSource, you can connect your users from citations in one service to the full text in another, maximizing the use of your collections. For more information on implementing LinkSource, contact info@ehlbc.ca.
- e-HLbc joins forces with colleagues in Alberta! In Fall 2009, e-HLbc will collaborate with Alberta's Health Knowledge Network (HKN) to offer a consortial license to STAT!Ref. Based on member feedback from the New Product Ranking Survey, e-HLbc is excited to offer members the ability to opt in to accessing this online, healthcare reference suite that integrates core titles with evidence-based resources and innovative tools. Keep your eyes peeled for more details on trials and pricing.
- Shining a light on health partnerships! e-HLbc was happy to see so many partners, members, supporters, and advocates at the e-HLbc/HLABC reception "Illuminating Healthy Partnerships" held in conjunction with the BC Library Conference. Thank you for celebrating another year of collaboration with your colleagues from around the province. It's your hard work and dedication that make partnerships like e-HLbc and HLABC successful.
- Learn and share with colleagues! In conjunction with the HLABC Annual General Meeting on June 19th, e-HLbc will host a Tips & Tricks session. Mark your calendar for an afternoon of learning from your colleagues ways to maximize use of e-HLbc resources. Expect more details soon.
- Welcome new affiliate members! Yukon Health and Social Services is eager to join e-HLbc in the summer of 2009. Growing e-HLbc affiliate membership is crucial to increasing access to health information and improving patient outcomes. Is your organization interested in joining e-HLbc? Email info@ehlbc.ca for details on affiliate membership.

For more information, please contact the e-HLbc Administrative Centre at info@ehlbc.ca or 778.782.5440.

WorkSafeBC's Ana Rosa Blue

Ana Rosa Blue, Corporate Services Librarian at WorkSafeBC, has been a librarian for nearly 20 years. Her varied experience has taken her from law libraries to corporate libraries and hospital foundations. She also held a librarian position at Lion's Gate Hospital. Prior to working in the library field, Ana Rosa was a radiology technologist practicing in Saskatchewan. Having always been passionate about library sciences, she made the decision to earn her MLS. "I think my varied library work, in both the legal and health fields, as well as my background in healthcare has prepared me well for my work at WorkSafeBC", notes Ana Rosa.

At WorkSafeBC Ana Rosa directs the library's interlibrary loan and document delivery services. She also performs online literature searches and creates customized information services. "My work at WorkSafeBC involves research from both a health and a legal angle. For example, I might help someone learn about the effects of noise levels on a workplace environment. For this it would be conceivable to research both the healthcare side of the issue as well as the legal side." For Ana Rosa, WorkSafeBC's recent affiliate membership to e-HLbc has meant greater reference options open to her and other users at WorkSafeBC. "I'd used e-HLbc when I was with Lion's Gate so I knew how well it worked. I find that e-HLbc is much more comprehensive than other avenues of research I had been pursuing. e-HLbc's depth of materials make it a unique resource for our researchers."



Currently, WorkSafeBC is rolling e-HLbc out to other users within their organization. Users of the service include: audiologists who evaluate occupational hearing loss claims and consult on hearing conservation, ergonomists who research evidence based best practices in order to prevent workplace injuries, nurse advisors who also research evidence based best practices in order to help people get well enough to go back to work, occupational hygienists who assess workplace health hazards and risks and psychological advisors who assess workers as they move through their rehabilitation. According to Ana Rosa, "What's great is that we have a real continuum of people who will soon be using the service. They run the gamut from those who assess potential workplace problems, to those who help to prevent workplace injuries, to those who help the injured worker, to those who help people return to work after an injury. At every stage, we have medical professionals who are working with experts who will help them recover and return to work. Our users are thrilled to be getting access to e-HLbc

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because they know, for the most part, that they will now have links to the full journal articles, and not just abstracts, at their fingertips.”

In addition to her job with WorkSafeBC, Ana Rosa is a part-time reference librarian at BCIT, a freelance (accredited) Spanish-language court and health interpreter, and is President of the Health Libraries Association of BC (HLABC). “A fair number of HLABC members are also e-HLbc members. Recently we hosted a joint reception, “Illuminating Healthy Partnerships”, and in June we’re having a tips and tricks session organized by Ruth Rochlin and Shannon Long to help HLABC members learn a bit more about how e-HLbc can work for them.”

As Ana Rosa notes, “I really enjoy the varied hats I wear both at work and in

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my role as President of HLABC. I’m thrilled that WorkSafeBC is an affiliate member of e-HLbc, because it means greater access to materials for all WorkSafeBC professionals who in turn use that research to ultimately benefit all British Columbians in the workplace. I’m also delighted to be able to talk about e-HLbc

in my role at HLABC because I think it’s truly a service that benefits BC’s healthcare community.”

For more information about WorkSafeBC please visit: www.worksafebc.com . For more information about the Health Libraries Association of BC please visit: www.hlabc.bc.ca .



Anita Cocchia, Gordon Coleman and Todd Mundle at the joint HLABC/e-HLbc reception

e-*HLbc* Success Story

Debbie McDougall has a background in perinatal nursing and has been with BC Women's Hospital and Health Centre of British Columbia (BCW) for nearly 28 years. Debbie is currently the Senior Leader for Clinical Education at BCW in the department of Learning and Development.

Debbie is also involved with the BC Academic Health Council (BCAHC) in providing support for preceptorship across the province.

For Debbie, e-*HLbc* has become an invaluable tool in her work. Because a large focus of her work encompasses collaborating on education practices with partners across her organization and the province, she uses e-*HLbc* to ensure that learners have access to high quality information regardless of location. "Accessing current evidence is hugely important. We can work from our desks, or our clinical practice sites, and have ready access to what we need through e-*HLbc*. e-*HLbc* removes some of the logistical barriers that often detract/deter people from regularly accessing the literature. I don't have to set aside time to go to a library, or spend excessive time searching online. I simply login to e-*HLbc* within about three clicks and access what I need. I also know that e-*HLbc* will provide me access to the

"Accessing current evidence is hugely important. We can work from our desks, or our clinical practice sites, and have ready access to what we need through e-*HLbc*."



Debbie McDougall in Egypt

largest and most credible databases." For Debbie the ease of use of e-*HLbc* is also important. "e-*HLbc* works really well

because there isn't a steep learning curve. Once you login, the user interface guides you through material collection really easily."

Debbie also relies on e-*HLbc* in her role with the Preceptor Development and Support Initiative. Recently Debbie used e-*HLbc* to do a full literature search on the subject. "I looked at information related to

preceptor development over the last two years and was able to categorize journals and other literature right onto the preceptor development website. The process of doing this through e-*HLbc* was simple and effective. I also had the pleasure of working with BCW's Librarian Eva Veres, who is extremely proficient in terms of

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e-HLbc use, and she worked with me to provide preceptors with online access to key literature. Anyone in the province can access the preceptor development website (www.preceptordevelopment.org/resources) site from their own healthcare agency or academic institution. Within a couple of seconds they have access to the current full text literature through the direct link provided by e-HLbc.” Debbie plans to continue using e-HLbc every few months to keep the resources list current.

For Debbie, e-HLbc has allowed her to balance the demands of her busy job by making the process of staying current and keeping others current much simpler. “e-HLbc makes my job much easier! I’m delighted to have this resource available to me and, as often as I can, I encourage and support others to use it as well.”

Keep up-to-date at

www.ehlbc.ca

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e-HLbc Members

- All BC public post-secondary institutions providing health education
- BC Ministry of Advanced Education and Labour Market Development
- BC Ministry of Health Services
- BC Ministry of Children and Family Development
- BC Academic Health Council
- Fraser Health Authority
- Interior Health Authority
- Northern Health Authority
- Provincial Health Services Authority
- Providence Health Care
- Vancouver Coastal Health Authority
- Vancouver Island Health Authority
- College of Physicians and Surgeons of BC
- Affiliate Members
 - » Massage Therapists Association of BC
 - » Physiotherapy Association of BC
 - » WorkSafeBC

An initiative of the BC Academic Health Council



BC Academic Health Council
working together to prepare tomorrow's healthcare workforce

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