



# e-HLbc Strategic Plan 2017-2022

## Mission

e-HLbc: Providing the British Columbia post-secondary and health care community with consistent, high quality, cost-effective, and equitable health library resources that support and improve practice, education, and research.

## Vision

From Students to Professionals: A British Columbia with excellent and equitable access to trusted health information.

## Core Values

### Collaborative

Grounded in the conviction that we are stronger together, e-HLbc is committed to collaboration within and across BC's government, health, and post-secondary sectors.

### Proactive

e-HLbc uses innovative and imaginative solutions that transform and improve the delivery of quality health information resources and services.

### Responsive

Always adaptable and flexible, e-HLbc responds efficiently to members' needs and to larger changes in the evolving health information delivery environment.

### Equitable

Committed to the belief that all health students, researchers, and practitioners deserve access to quality information no matter their home institution or location, e-HLbc supplies services to members based on the principles of balance and fairness.

### Accountable

Using open and transparent business practices, e-HLbc provides full accountability to funders, members, and stakeholders with integrity.

### Sustainable

By finding innovative and efficient ways to provide services and control costs, e-HLbc ensures its continuing improvement and ongoing viability.

# e-HLbc Strategic Directions

## Maintain the Core Suite of Resources

Guarantee that the BC academic and health care community has access to health library resources that will support and improve health practice, education and research.

- Increase awareness of the content and scope of e-HLbc's core resource suite.
- Communicate and strengthen terms and conditions of licensed content in core suite.
- Engage in an ongoing review and analysis of core content for relevance.

## Grow Collection of Boutique Resources

Expand the depth, breadth and type of opt-in/opt-out resources available to members.

- Increase economy of scale by partnering with other consortia and sectors on licensing health and interdisciplinary resources of interest.
- Build awareness of existing and new resources.
- Implement effective mechanisms for frequent reviews and capturing member feedback/input on new products.

## Empower and Support e-HLbc Members

Ensure e-HLbc members and their constituents are equipped to make effective use of e-HLbc resources and services.

- Refresh and upgrade the e-HLbc website.
- Increase awareness of current technical and administrative support services available to e-HLbc members.
- Refine and explore strategies to communicate the value of e-HLbc to end users, members, decision-makers, stakeholders, and supporters.

## Develop e-HLbc's Affiliate Membership

Increase membership, build the community of practice, leverage bargaining power and strengthen the consortium.

- Seek opportunities to increase affiliate membership.
- Improve ease of access for affiliate members.

## Optimise Professional Development

Support members in making the most of professional development and training opportunities by leveraging the power of the consortium.

- Conduct an environmental scan of like organisations' approach to training.
- Develop a coordinated approach to training.
- Explore peer training within the membership.